

HISTORY

Established in 1964, Tidewater became the first private water utility provider to serve the needs of central water supply in southern Delaware. Tidewater was acquired in 1992 by Middlesex Water Company (NASDAQ: MSEX) in New Jersey and since then grown its customer to serve over 100,000 Delawareans.

Together with our parent company, Middlesex Water Company, we continue to be completely committed to our customers in the water, contract services, public/private partnership and related services area.

SOLUTIONS & SERVICES

- Water & Wastewater Contract Operations
- Public-Private Partnerships
- Preventive Maintenance
- Capital Improvements
- Acquisition Arrangements
- Asset Management

TIDEWATER UTILITIES, INC.

A Middlesex Water Company Affiliate



Delivered 2.5 Billion gallons of safe drinking water in 2020 by 87 Water Production Facilities



Invested \$14 Million in infrastructure upgrades and improvements



Inspected and serviced over 4,300 fire hydrants



Maintained over 836 miles of underground water main



Maintained 176 groundwater wells (the most in Delaware) and 47 groundwater storage tanks with the capacity of 7.9 million gallons

Note: Numbers represent year end 2020

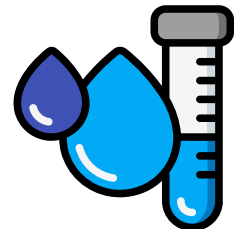
Over the last twelve years, Tidewater's charity golf outings have raised over \$202,000 to benefit 15 different non-profit organizations in Delaware.



We Serve over 430 residential communities and commercial establishments in New Castle, Kent and Sussex Counties.



During 2020, Water Quality staff collected over 3,800 water samples which were lab tested.



2020 Superstars in Business Award Winner



MARVIN S. GILMAN
SUPERSTARS
IN BUSINESS

WHO WE ARE



Better Business Bureau Rating



114 Employees

Number of times named Delaware Top Workplace

8

Licensed Water Operators

39



Number of times voted Delaware's Best Tasting Drinking Water

Lifetime Achievement Award Winners

36

Licensed Wastewater Operators

Delaware Operator of the Year Award Winners

10

6

Serving as a Trusted Partner offering regulated and non-regulated services to:

Private Developer Owned Systems

Community Owned Systems

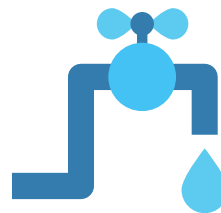
Municipally Owned Systems

State & County Owned Systems

Commercial & Industrial Systems

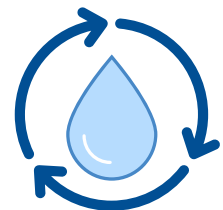
Water & Wastewater Strengths

- ▶ Water Treatment
- ▶ Utility Financing
- ▶ Regulatory Experience
- ▶ Asset Management
- ▶ Technical Expertise



87 Water Production Facilities

7 Wastewater Treatment Facilities



Under a 50 year agreement, Tidewater provides potable water service to Dover Air Force Base.



1 State Certified Microbiology Laboratory

