

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Middlesex Water Company Has Levels of Perfluorooctanoic Acid (PFOA) Above Drinking Water Standards and Failed to Meet All Public Notification Requirements

Our water system recently violated a New Jersey drinking water standard, and as our customers, you have a right to know what happened, what you should do, and what we are doing to correct this situation. A drinking water standard for Perfluorooctanoic acid (PFOA) was exceeded,

Additionally, Middlesex Water Company failed to provide the initial public notification in all required language(s) regarding the importance of the notice or contain where persons served may contact the water system to obtain a translated copy of the notice or to request assistance in the appropriate language.

Contact us at 800-549-3802 or info@middlesexwater.com to obtain a translated copy of the public notification materials or to request assistance.

We routinely monitor for the presence of federal and state regulated drinking water contaminants. New Jersey adopted a standard, or maximum contaminant level (MCL), for PFOA in 2020 and required monitoring began in 2021. The MCL for PFOA is 14 parts per trillion (ppt) and is based on a running annual average (RAA), in which the four most recent quarters of monitoring data are averaged. On September 7, 2021, we received notice that the sample collected on August 2, 2021, showed that our system exceeds the PFOA MCL. PFOA was detected at 36.1 ppt, which caused the RAA to exceed the MCL regardless of the following quarterly results.

What is PFOA?

Perfluorooctanoic acid (PFOA) is a member of the group of chemicals called per- and polyfluoroalkyl substances (PFAS), used as a processing aid in the manufacture of fluoropolymers used in non-stick cookware and other products, as well as other commercial and industrial uses, based on its resistance to harsh chemicals and high temperatures. PFOA has also been used in aqueous film-forming foams for firefighting and training, and it is found in consumer products such as stain-resistant coatings for upholstery and carpets, water-resistant outdoor clothing, and greaseproof food packaging. Major sources of PFOA in drinking water include discharge from industrial facilities where it was made or used and the release of aqueous film-forming foam. Although the use of PFOA has decreased substantially, contamination is expected to continue indefinitely because it is extremely persistent in the environment and is soluble and mobile in water.

What does this mean?

**People who drink water containing PFOA in excess of the MCL over time could experience problems with their blood serum cholesterol levels, liver, kidney, immune system, or, in males, the reproductive system. Drinking water containing PFOA in excess of the MCL over time may also increase the risk of testicular and kidney cancer. For females, drinking water containing PFOA in excess of the MCL over time may cause developmental delays in a fetus and/or an infant. Some of these developmental effects may persist through childhood.*

* For specific health information, see

https://www.nj.gov/health/ceohs/documents/pfas_drinking%20water.pdf.

What should I do?

- If you have specific health concerns, a severely compromised immune system, have an infant, are pregnant, or are elderly, you may be at higher risk than other individuals and should seek advice from your health care providers about drinking this water.
- The New Jersey Department of Health advises that infant formula and other beverages for infants, such as juice, should be prepared with bottled water when PFOA is elevated in drinking water.

- Pregnant, nursing, and women considering having children may choose to use bottled water for drinking and cooking to reduce exposure to PFOA.
- Other people may also choose to use bottled water for drinking and cooking to reduce exposure to PFOA or a home water filter that is certified to reduce levels of PFOA. Home water treatment devices are available that can reduce levels of PFOA. For more specific information regarding the effectiveness of home water filters for reducing PFOA, visit the National Sanitation Foundation (NSF) International website, <http://www.nsf.org/>.
- Boiling your water will not remove PFOA.

For more information, see <https://www.nj.gov/dep/watersupply/pfas/>

What is being done?

Middlesex Water Company has been monitoring the levels of PFAS compounds for a number of years. We have been reporting on PFOA detection in our Annual Consumer Confidence Report sent to you since 2008. In anticipation of New Jersey regulatory standards being enacted, we began evaluating treatment options in 2019. Design of a new treatment plant which, will remove additional compounds, including PFOA, was completed and is under construction. The new treatment plant is expected to be in service in mid-2023. Middlesex Water Company (MWC) provided initial notification to customers that were originally identified as being likely served drinking water from the treatment plant that exceeded the PFOA MCL. Based on continuous analysis and updates to the inputs and assumptions of hydraulic models, we have concluded that additional areas receive or may receive some portion of the water supply exceeding the PFOA MCL. Our distribution system is an integrated network where different source waters move in different areas of the distribution network throughout any day, depending on overall customer demands and uses. This comprehensive expansion of the notification area assures that all customers who are or may be served with any amount of this supply, at any time, are receiving a public notice.

With regard to the failure to meet all Public Notification (PN) requirements, Middlesex Water Company will ensure all templates include information in the required languages, we will update our applicable operating procedures and periodically evaluate our communication protocols for compliance in order to stay current with the Public Notification requirements.

The initial list of impacted communities included all MWC customers in South Plainfield and Clark, a portion of MWC customers in Edison, Metuchen, and Woodbridge, and all of Rahway, a MWC wholesale contract customer. The revised public notification now includes all MWC customers in South Plainfield, Clark, Edison, Metuchen, Woodbridge and Carteret which had previously not initially been included. In addition, we are providing additional information in prominent languages spoken within our service area. For more information, please contact our Customer Service Department at 800-549-3802.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.
This notice is being sent to you by Middlesex Water Company. State Water System ID#1225001

Date distributed: November 8, 2021 (expanded notification)

Date initial PN distributed: October 22, 2021 (initial notification)

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INFORMACIÓN IMPORTANTE SOBRE SU AGUA POTABLE

Middlesex Water Company tiene niveles de ácido perfluorooctanoico (PFOA) por encima de los estándares del agua potable y no cumplió con todos los requisitos de notificación pública

Nuestro sistema de agua violó recientemente un estándar del agua potable de Nueva Jersey y, como cliente, usted tiene derecho a saber qué sucedió, qué debe hacer y qué estamos haciendo para corregir esta situación. Se excedió un estándar del agua potable relativo al ácido perfluorooctanoico (PFOA).

Además, Middlesex Water Company no proporcionó la notificación pública inicial en todos los idiomas requeridos para alertar sobre la importancia de la notificación y esta tampoco contenía información sobre dónde las personas afectadas podrían ponerse en contacto con el sistema de aguas para obtener una copia traducida de la notificación o para solicitar asistencia en el idioma apropiado.

Comuníquese con nosotros al 800-549-3802 o a info@middlesexwater.com para obtener una copia traducida de los materiales de notificación pública o para solicitar asistencia.

关于您的饮用水的重要信息

密德萨斯水务公司全氟辛酸 (PFOA) 水平 超过饮用水标准且未满足全部公共通知要求

我们的供水系统近期违反了一项新泽西州饮用水标准，您作为我们的客户，有权得知事件详情、您应采取的行动，以及我们正在对该事件采取的纠正措施。我们超出了一项全氟辛酸 (PFOA) 饮用水标准，

此外，密德萨斯水务公司未能以所有要求的语言提供初始公共通知以告知该通知的重要性，或囊括服务对象应如何联络供水系统以获取该通知的译文副本或请求适当语言协助。

如需获取公共通知材料译文副本或请求协助，请通过 800-549-3802 或 info@middlesexwater.com 联系我们。

आपके पेयजल के बारे में महत्वपूर्ण जानकारी

मिडलसेक्स वाटर कंपनी में परफ्लोरोऑक्टेनोइक एसिड (पीएफओए) के स्तर हैं
पेयजल मानकों से ऊपर और सभी सार्वजनिक अधिसूचना आवश्यकताओं को पूरा करने में विफल

हमारी जल प्रणाली ने हाल ही में न्यू जर्सी के पेयजल के मानक का उल्लंघन किया है, और हमारे ग्राहकों के रूप में, आपको यह जानने का अधिकार है कि क्या हुआ, आपको क्या करना चाहिए और इस स्थिति को ठीक करने के लिए हम क्या कर रहे हैं।
परफ्लोरोऑक्टेनोइक एसिड (PFOA) के लिए पेयजल मानक को पार कर गया था,

इसके अतिरिक्त। मिडलसेक्स वाटर कंपनी नोटिस के महत्व के बारे में सभी आवश्यक भाषाओं में प्रारंभिक सार्वजनिक अधिसूचना प्रदान करने में विफल रही है जिसके तहत सेवा प्राप्त वाले व्यक्ति नोटिस की अनूदित प्रति प्राप्त करने या उपयुक्त भाषा में सहायता का अनुरोध करने के लिए जल प्रणाली से संपर्क कर सकते हैं।

सार्वजनिक अधिसूचना सामग्री की अनूदित प्रति प्राप्त करने या सहायता का अनुरोध करने के लिए हमसे 800-549-3802 या info@middlesexwater.com पर संपर्क करें।

तमारां पीवानां पाणी विशे अगत्यनी माडिती

मिडलसेक्स वॉटर कंपनीनां पाणीमां पीवाना पाणी माटे मान्य घोरणोथी वधारे प्रमाणां
परफ्लोरोऑक्टेनोइक एसिडनां (PFOA) स्तरो जोवां मण्यां छे अने सार्वजनिक अधिसूचनानी बधी
आवश्यकता पूरी करवामां तेओ निष्कण गया छे

अमारी वॉटर सिस्टमे ताजेतरमां न्यू जर्सीनां पीवानां पाणीनां घोरणनुं उल्लंघन कर्नुं छे अने अमारा ग्राहको तरीके तमारी
पासे जाणवानो अधिकार छे के शुं घटना बनी, तमारे शुं करवुं जोधये अने आ परिस्थितना समाधान माटे अमे शुं करी रखा
छीअ. परफ्लोरोऑक्टेनोइक एसिड (PFOA) माटे पीवानां पाणीनुं घोरण जरूर करतां वधारे

उपर गयुं हुतुं नोटिसनी अगत्यता विशे तमाम आवश्यक भाषा(ओ)मां प्रारंभिक जाडेर अधिसूचना आपवामां अथवा
कंपनीनी सेवा मेणवता लोको नोटिसनी भाषांतर करायेव नकव मेणववा माटे वॉटर सिस्टमनो क्यां संपर्क करी शके ते
जाणाववामां अथवा योग्य भाषामां सहायतानी विनंती करी शकाय अवी व्यवस्था करवामां मिडलसेक्स वॉटर कंपनी निष्कण
गई हती.

सार्वजनिक अधिसूचना सामग्रीनी भाषांतर करायेव नकव मेणववा अथवा सहायता माटे विनंती करवा माटे 800-549-3802
नंबर पर अथवा info@middlesexwater.com पर अमारो संपर्क करी.

식수에 대한 중요 정보

Middlesex Water Company 식수에 과불화옥탄산(PFOA) 함유
식수 기준 초과 및 모든 공고 요건 충족 실패

ਜਨਤਕ ਸੂਚਨਾ ਸਮੱਗਰੀਆਂ ਦੀ ਇੱਕ ਅਨੁਵਾਦਿਕ ਨਕਲ ਪ੍ਰਾਪਤ ਕਰਨ ਲਈ ਜਾਂ ਸਹਾਇਤਾ ਦੀ ਬੇਨਤੀ ਕਰਨ ਲਈ ਸਾਡੇ ਨਾਲ 800-549-3802 ਜਾਂ info@middlesexwater.com 'ਤੇ ਸੰਪਰਕ ਕਰੋ।

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What does this mean?

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What is being done?

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Date posted online: November 2, 2021 (expanded notification)
Date initial PN distributed: October 22, 2021 (initial notification)