

HISTORY

Established in 1964, Tidewater became the first private water utility provider to serve the needs of central water supply in southern Delaware. Tidewater was acquired in 1992 by Middlesex Water Company (NASDAQ: MSEX) in New Jersey and since then has grown its customer base to serve over 100,000 Delawareans.

Together with our parent company, Middlesex Water Company, we continue to be completely committed to our customers in the water, contract services, public/private partnership and related services area.

SOLUTIONS & SERVICES

- Water & Wastewater Contract Operations
- Public-Private Partnerships
- Preventive Maintenance
- Capital Improvements
- Acquisition Arrangements
- Asset Management

TIDEWATER

UTILITIES, INC.

A Middlesex Water Company Affiliate



Delivered 2.7 Billion gallons of safe drinking water in 2021 by 87 Water Production Facilities



Invested \$14.7 Million in infrastructure upgrades and improvements



Activated 146 new fire hydrants in 2021



Maintained over 859 miles of underground water main



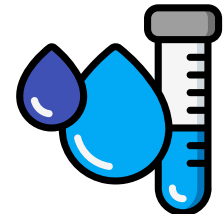
Maintained 176 groundwater wells (the most in Delaware) and 47 groundwater storage tanks with the capacity of 8.0 million gallons

Note: Numbers represent year end 2021

Over the last thirteen years, Tidewater's charity golf outings have raised over \$230,000 to benefit 16 different non-profit organizations in Delaware.



During 2021, Water Quality staff collected over 3,800 water samples which were lab tested.



We Serve over 450 residential communities and commercial establishments in New Castle, Kent and Sussex Counties.



Adopted a water piping cross-connection control program designed to comply with new State regulations.



WHO WE ARE



Better Business Bureau Rating



109 Employees

Number of times named Delaware Top Workplace

8

Licensed Water Operators

44

6

Number of times voted Delaware's Best Tasting Drinking Water

Lifetime Achievement Award Winners

6

37

Licensed Wastewater Operators

Delaware Operator of the Year Award Winners

10

Serving as a Trusted Partner offering regulated and non-regulated services to:

Private Developer Owned Systems

Community Owned Systems

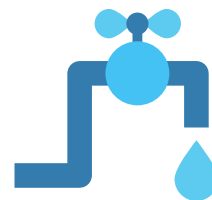
Municipally Owned Systems

State & County Owned Systems

Commercial & Industrial Systems

Water & Wastewater Strengths

- ▶ Water Treatment
- ▶ Utility Financing
- ▶ Regulatory Experience
- ▶ Asset Management
- ▶ Technical Expertise



87 Water Production Facilities

Under a 50 year agreement, Tidewater provides potable water service to Dover Air Force Base.



1 State Certified Microbiology Laboratory

