



IMPORTANT INFORMATION ABOUT YOUR RATES

Effective February 15, 2024, as provided under N.J.A.C. 14:1-5.12(e), Middlesex Water Company (“Middlesex” or “the Company”) is implementing provisional rates for water service while the New Jersey Board of Public Utilities (“BPU”) reviews the Company’s rate change filing (BPU Docket No. WR23050292). The provisional rates will increase customer charges by approximately 16.22%. This results in an overall rate increase of approximately \$17.7 million. As a result of the provisional rates, the bill for an average residential customer using 2,000 cubic feet (14,960 gallons) of water per quarter will increase from \$193.66 to \$225.05, an increase of \$31.39 per quarter.

The provisional rates are temporary and will remain in effect until such time as the BPU renders its final decision on the Company’s case cited above and currently pending at the New Jersey Office of Administrative Law. At the conclusion of the Company’s case, should the approved rates be lower than the provisional rates, the Company will refund, with interest, any amount billed in excess of the approved rates. The Company has served a plan detailing its method for providing any refunds and interest owed to the ratepayers upon the BPU and Brian O. Lipman, Director of the New Jersey Division of Rate Counsel, thirty (30) days prior to the implementation of the provisional rates.

This notice is being served upon the clerk, executive or administrator of each municipality and county within the Company’s service areas. Such notice has also been served, together with the provisional rate tariffs, upon the BPU, the Honorable Jacob S. Gertsman, Administrative Law Judge, Brian O. Lipman, Director of the New Jersey Division of Rate Counsel, and the intervenors in the Company’s case. Copies of the filing, provisional tariffs, refund plan and other exhibits are available for inspection at the Company’s office at 485C Route One South, Suite 400, Iselin, NJ 08830, and can be found at the Company’s website at <https://www.middlesexwater.com/customer-care/regulatory-filings/> or at the New Jersey Board of Public Utilities, 44 South Clinton Avenue, Trenton, NJ 08625-0350