

MIDDLESEX WATER COMPANY

B.P.U. No. 1 WATER AND WASTEWATER

MIDDLESEX WATER COMPANY

TARIFF

for

WATER AND WASTEWATER SERVICE

Applicable in

ALL TERRITORY SUPPLIED BY THE COMPANY

IN BURLINGTON, CUMBERLAND, MIDDLESEX, MONMOUTH, AND UNION COUNTIES

Date of Issue: June 30, 2025

Effective for service rendered on and after:
February 23, 2026

Issued by: Robert K. Fullagar, President, New Jersey Operations
485C Route 1 South, Suite 400
Iselin, New Jersey 08830-3020

Filed pursuant to an Order of the Board of Public Utilities, State of New Jersey dated February 18, 2026 in
Docket No. WR25060372.

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AN INTRODUCTION TO CUSTOMERS

The tariff located here in the Company's office is available and open for your review. The Company is responsible to maintain its tariff on an absolutely current basis and must, by State law and regulations, maintain it in exactly the same format as its Company's tariff which is on file at the Board of Public Utilities, 44 South Clinton Avenue, 9th Floor, Trenton, NJ.

If, after your review of this tariff and discussion with appropriate utility employees, you still have questions regarding clarification or interpretations, please contact the Board of Public Utilities, Division of Water and Sewer, Bureau of Rates and Tariff Design at 1-609-633-9800 or the Board's Division of Customer Assistance, if you have billing problems, at 1-800-624-0241 or www.nj.gov/bpu.

As a customer, you have the right to review this tariff at the Company's offices or at the Board's office in Trenton. Your inquiries will be handled by the Board's Staff in an expeditious manner in order to protect your rights as well as those of the water and/or sewer company. Please feel free to exercise this right by telephoning or by visiting the Board's offices at any time between the hours of 9:00 a.m. and 4:00 p.m., Monday through Friday, or by writing a letter. The letter should contain the writer's name, address and phone number. If the writer is a customer of record, the account number should be included.

The Board of Public Utilities is responsible for the final interpretation and enforcement of a utility's tariff provisions and rates. The utility is bound by New Jersey's statutes and the Board's regulations. If a conflict should exist, the Board's regulations supersede the tariff provision absent approval to the contrary by the Board.

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AN OVERVIEW OF COMMON CUSTOMER COMPLAINTS AND CUSTOMER RIGHTS

- (1) No public utility shall refuse to furnish or supply service to a qualified applicant.

DEPOSITS

- (2) If after notice of the methods of establishing credit and being afforded an opportunity, a customer has not established credit, the utility may require a reasonable deposit as a condition of supplying service.
- (3) The utility shall furnish a receipt to each customer that makes a deposit. If the deposit is provided by mail, internet or telephone, the utility may comply with this requirement by displaying the amount of the deposit on the customer's next bill. (New Jersey Administrative Code (N.J.A.C.) 14:3-3.4(i))

Each utility shall review a residential customer's account at least once every year and a nonresidential customer's account at least once every two years. If this review indicates that the customer has met the utility's standard requirements for establishing credit, the utility shall refund the customer's deposit. (N.J.A.C. 14:3-3.5 (a))

Interest payments on the customer deposits held to secure residential accounts shall be made to the customer at least once during each 12-month period in which a deposit is held. (N.J.A.C. 14:3-3.5(g))

When a utility refunds a deposit or pays a customer interest on a deposit, the utility shall offer the customer the option of a credit to the customer's account or a separate check. In either case, the utility shall provide the full refund or payment within one billing period after the review required under N.J.A.C. 14:3-3.5(a) is completed, or after the interest payment is due, as applicable, unless other reasonable arrangements are made between the customer and the utility. (N.J.A.C. 14:3-3.5(h))

- (4) Where a water or sewer utility furnishes unmetered service, for which payment is received in advance, it may not require a deposit. (N.J.A.C. 14:3-3.4(j))

DEFERRED PAYMENT ARRANGEMENTS

- (5) A customer is entitled to at least one deferred payment plan in one year. In the case of a residential customer who receives more than one utility service from the same utility (e.g. water and sewer; gas and electric) and the amount which is in arrears is a combination of those services, the utility shall offer a separate deferred payment agreement for each service based on the outstanding balance for that service. (N.J.A.C. 14:3-7.7(b).2) If the customer defaults on the terms of the agreement, the utility may discontinue service after providing the customer with a notice of discontinuance. In the case of a residential customer who receives more than one utility service from the same utility and has subsequently entered into an agreement for each separate service, default on one such payment agreement shall constitute grounds for discontinuance of only that service. (N.J.A.C. 14:3-7.7(f))

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DISCONTINUANCE OF SERVICE

- (6) A utility shall not discontinue service because of nonpayment in cases where a charge is in dispute, provided the undisputed charges are paid and the customer has requested that the Board of Public Utilities investigate the disputed charge. (N.J.A.C. 14:3-3A.2(e)5)

In accordance with N.J.A.C. 14:3-7.6(b) the utility shall notify the customer that they may make a request to the Board of Public Utilities for an investigation of the disputed charge.

- (7) A notice of discontinuance sent to the customer shall be postmarked no earlier than twenty (20) days after the postmark date of the outstanding bill. The notice of discontinuance for nonpayment shall provide the customer with at least ten (10) days written notice of the utility's intention to discontinue service. (N.J.A.C. 14:3-3A.3)

The utility shall make good faith efforts to determine which of their residential customers are over 65 years of age and shall make good faith efforts to notify such customers of discontinuance of service by telephone in addition to notice by regular mail. This effort may consist of an appropriate inquiry set forth on the notice informing customers that they may designate a third party to receive notice of discontinuance. (N.J.A.C. 14:3-3A.4(c))

- (8) Public utilities shall not discontinue residential service except between the hours of 8:00 AM and 4:00 PM Monday through Thursday, unless there is a safety related emergency. There shall be no involuntary termination of service on Fridays, Saturdays, and Sundays or on the day before a holiday or on a holiday absent such emergency. (N.J.A.C. 14:3-3A.1(c))

- (9) The occupant of a multiple family dwelling has the right to be notified of a pending service discontinuance at least thirty (30) days prior to the service being discontinued. (N.J.A.C. 14:3-3A.6)

- (10) A customer has the right to have any complaint against the utility handled promptly by that utility. (Board Order, Docket No. CO8602155)

- (11) Each utility shall, upon request, furnish its customers with such information as is reasonable in order that the customers may obtain safe, adequate, and proper service. (N.J.A.C. 14:3-3.3(a)) Each utility shall inform its customers, where peculiar or unusual circumstances prevail, as to the conditions under which sufficient and satisfactory service may be secured from its system. (N.J.A.C. 14:3-3.3(c)) Each utility shall supply its customers with information on the furnishing and performance of service in a manner that tends to conserve energy resources and preserve the quality of the environment. (N.J.A.C. 14:3-3.3(d))

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METERS

- (12) The utility must provide for one free meter test within a year if the customer so requests it. The customer can request that the Company or the Board test the meter. A meter of a customer who has a complaint filed with the Board reflecting on the accuracy of the meter shall not be removed from service by the utility during the pendency of said complaint or during the following thirty (30) days unless otherwise authorized or directed by the Board. When a billing dispute is known to exist, the electric, gas or water utility shall, prior to removing the meter, advise the customer that they may have the meter tested by the utility or may have the Board either conduct a test of the meter or witness a testing of the meter by the utility, and that in any event, the customer may have the test witnessed by a third party. A meter test arising from a billing dispute may be appropriate in instances which include, but are not limited to, unexplained increased consumption, crossed meters, consumption while an account is vacant or any other instance where the meter's accuracy might be an issue in the bill dispute. (N.J.A.C. 14:3-4.5)
- (13) Whenever a water meter is found to registering fast by more than one and one-half percent (1 ½ %), an adjustment of charges shall be made in accordance with the following: (1) If the date when the meter had first become inaccurate can be ascertained then the adjustment shall be such percentage as the meter is found to be in error at the time of test adjusted to one hundred percent (100 %) on the amount of the bills covering the entire period that the meter has registered inaccurately. In all other cases the adjustment shall be such percentage as the meter is found to be in error at the time of the test on one-half of the total amount of the billing affected by the fast meter adjusted to one hundred percent (100 %) since the previous test. No adjustment shall be made for a period greater than the time during which the customer has received service through that meter. No adjustment shall be made for a meter that is found to be registering less than one hundred percent (100%) except in the case of meter tampering, non-registering meters or in circumstances in which the customer should reasonably have known that the bill did not reflect the actual usage. (N.J.A.C. 14:3-4.6)
- (14) A utility must maintain records of customers' accounts for each billing period occurring within a six-year period. Such records shall contain all information necessary to permit computation of the bill. (N.J.A.C. 14:3-6.1(b))

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FORM OF BILL FOR METERED SERVICE

- (15) Bills rendered must contain the following information: (a) The meter readings at the beginning and end of the billing period; (b) The dates on which the meter is read; (c) The number and kind of units measured; (d) Identification of applicable rate schedule or a statement that the applicable rate schedule will be furnished on request; (e) The amount of the bill; (f) A distinctive marking to indicate an estimated or averaged bill; (g) An explanation or statement of any conversion from meter reading to billing units or any other calculations or factors used in determining the bill; and (h) The gross receipts and franchise tax statement. (N.J.A.C. 14:3-7.2)
- (16) For new customers, bills will be rendered electronically by default. Current customers will be provided the option of moving to electronic billing or remaining on their current billing method. Customers will receive an electronic notification when their bill is available for viewing. Customers may opt to receive a paper bill by contacting Customer Service at (800) 549-3802.

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THE UTILITY CUSTOMER'S

BILL OF RIGHTS

ESTABLISHED BY THE BOARD OF PUBLIC UTILITIES (BPU)

The following utility Customer's Bill of Rights is a synopsis of the most frequently cited sections of the New Jersey Administrative Code Title 14, Chapter 3. The Utility Customer's Bill of Rights is not meant to replace the regulations contained in N.J.A.C. 14:3 but is intended to give the utility customer a concise plain language guide to the regulations. Any application of the Utility Customer's Bill of Rights must be consistent with the regulations as contained in N.J.A.C. 14:3.

Be a smart consumer, know your rights...

1. You have the right to safe, adequate, and proper utility service if you are a qualified applicant.
2. You shall not be asked to pay unreasonably high deposits as a condition of service, nor to make unreasonable payments on past-due bills.
3. You have the right to budget billing, or payment plans if you are an electric, gas, water, and/or wastewater utility customer.
4. You are entitled to at least one deferred payment plan in one year if you have an outstanding bill you cannot pay.
5. You have the right to have any complaint against your utility handled promptly by that utility.
6. You have the right to call upon the New Jersey State Board of Public Utilities (BPU) to investigate your utility complaints and inquiries. Your service may not be terminated for nonpayment of disputed charges during a BPU investigation.
7. If you suspect it is not working properly, you have the right to have your meter tested, free of charge, once a year by your utility. For a \$5 fee the meter test will be conducted under the supervision of the staff of the BPU.
8. You have the right to a written notice of termination, ten days prior to the discontinuance of service.

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THE UTILITY CUSTOMER'S

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(Continued)

9. Residential service may be shut-off, after proper notice, Monday through Thursday, 8:00 a.m. to 4:00 p.m. A utility may not shut-off residential service on Friday, Saturday, Sunday or a holiday or the day before a holiday or if a valid medical emergency exists in your household.
10. Winter Termination Program: You are required to make good faith payments on all reasonable bills for service and in return are assured of the right to have utility services from November 15 to March 15 without fear of termination of such service. If you are an elderly or low-income customer having financial problems paying your bill, you should request the company to enroll you in a budget plan in accordance with your ability to pay.
11. If you live in a multi-family dwelling, you have the right to receive posted notice of any impending shutoff. This notice must be posted in a common area and/or sent individually to occupants.
12. You have the right to have a "diversion of service" investigation if you suspect that the level of consumption reflected in your utility bill is unexplainably high.
13. You have the right to continue receiving utility service as long as you pay the charges for the utility service you received. You will not receive notice threatening to turn off your utility service based on extra charges.
14. You have the option of having a deposit refund applied to your account as a credit or of having the deposit refunded by separate check.

BPU - TELEPHONE NUMBER**1-609-777-3300****www.nj.gov/bpu/**

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B.P.U. No. 1 WATER AND WASTEWATER

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TERRITORY SERVED

This tariff shall apply to the service area of the Company, which includes all or part of the following municipalities:

- Retail service in the Township of Edison, Township of Woodbridge, Borough of South Plainfield, Borough of Metuchen, Borough of Carteret and the City of South Amboy, in the County of Middlesex, the Township of Clark in the County of Union and to the former customers of Bayview Water Company in the Township of Downe, in the County of Cumberland, LeisureTowne and Hampton Lakes sections of Southampton Township in the County of Burlington.
- Contract service to the Township of Edison, Borough of Highland Park, and Old Bridge Municipal Utilities Authority (in the Township of Old Bridge), in the County of Middlesex, the City of Rahway, in the County of Union and the Township of Marlboro, in the County of Monmouth. Vincentown section of Southampton Township in the County of Burlington.
- Special contract service to the Township of East Brunswick in the County of Middlesex.

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B.P.U. No. 1 WATER AND WASTEWATER

STANDARD TERMS AND CONDITIONS

1. DEFINITIONS OF TERMS FOR WATER AND WASTEWATER

- 1.1. COMPANY means Middlesex Water Company.
- 1.2. TARIFF, as referred to herein, is this entire "Tariff for Water and Wastewater Service" as the same may be amended or revised from time to time.
- 1.3. WATER SERVICE includes all service necessary to supply customers with water at their premises.
- 1.4. A CUSTOMER is a person, partnership, firm, corporation, governmental subdivision or agency receiving water service to premises, as hereinafter defined.
- 1.5. PREMISES include the following:
 - (a) A building under one roof owned or leased by one customer and occupied as one residence or one place of business.
 - (b) A combination of buildings owned or leased by one customer, in one common enclosure, occupied by one customer.
 - (c) The one side of a double house, having a solid vertical partition wall, or
 - (d) A building owned or leased by one customer having a number of apartments, offices, or lofts which are rented to tenants, using one or more halls and entrances in common.
 - (e) A combination of buildings owned or leased by one customer, in one common enclosure, none of the individual buildings of which is adapted to separate ownership.
 - (f) A cooperative apartment.
 - (g) A condominium unit.
 - (h) A public building.
 - (i) A single plot, such as a park, playground or cemetery.
 - (j) A water or wastewater utility.
 - (k) Any point of connection from which water from the Company is taken by the end-use customer (for example, a fire hydrant).

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B.P.U. No. 1 WATER AND WASTEWATER

STANDARD TERMS AND CONDITIONS

1. DEFINITIONS OF TERMS FOR WATER AND WASTEWATER (Continued)

DEFINITIONS OF TERMS FOR WATER

- 1.6 A TRANSMISSION MAIN is a pipe of large diameter which delivers water from the various pumping stations and distribution reservoirs to the distribution mains.
- 1.7 A DISTRIBUTION MAIN is a pipe which delivers water to the service pipes attached thereto to serve the premises of customers.
- 1.8 A TAP OR CORPORATION STOP is the valve or fitting on the distribution main to which the service pipe is attached. It is used for shutting off water to the service pipe.
- 1.9 A SERVICE PIPE is a supply pipe leading from the valve or corporation stop at the main to the valve or curb stop at the premises served.
- 1.10 A CURB STOP is the fitting or valve attached to the service pipe at the premises served for turning on and shutting off water.
- 1.11 A CONNECTING PIPE is the supply pipe connected to the service pipe at the curb stop and leading therefrom to the meter on the customer's premises.
- 1.12 A METER is a device which measures and registers the quantity of water supplied to the customer.
- 1.13 A PRESSURE REGULATOR is a device which is placed in pipelines to automatically maintain a given working pressure on its outlet side, regardless of the pressure on the inlet side.
- 1.14 A PRESSURE RELIEF VALVE is a device installed in pipelines and other pressure systems to automatically relieve excess house system pressure, above the predetermined setting of the relief valve.
- 1.15 A CHECK VALVE is an automatically operated valve designed to permit the flow of water in one direction only.
- 1.16 A BACKFLOW PREVENTER is any effective device, method or construction used to prevent backflow into a public potable water system. The term APPROVED BACKFLOW PREVENTER is a device which has been approved by the licensed operator of the public community water system in accordance with N.J.A.C. 7:10-10.2(e) and the Company's Cross-Connection Control Plan.

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STANDARD TERMS AND CONDITIONS

1. DEFINITIONS OF TERMS FOR WATER AND WASTEWATER (Continued)

DEFINITIONS OF TERMS FOR WATER (Cont'd)

- 1.17 A WATER MAIN EXTENSION is an addition to the existing system of transmission and distribution mains, constructed by the Company.
- 1.18 A METER ENCLOSURE, is a structure, approved by the Company, designed to contain, protect and provide accessibility for water meters and appurtenances installed outside of a premise.
- 1.19 A LOCK VALVE is a special valve that can be secured in the closed position by a padlock.

DEFINITIONS OF TERMS FOR WASTEWATER

- 1.20 SERVICE CONNECTION means the wastewater line extended from the curb line to the main or lateral in the street. The Service Connection is furnished, installed, owned and maintained by the Company at its expense, except as otherwise provided in this Tariff.
- 1.21 HOUSE CONNECTION means the wastewater line running from a building to the curb line and connecting with the Service Connection. The House Connection is furnished, installed, owned, and maintained by the Customer at their expense, except as otherwise provided in this Tariff.
- 1.22 The SERVICE LATERAL is a general term describing the connecting service piping between the customer's premises and the Wastewater Collection piping and consists of the Service Connection and the House Connection.
- 1.23 A CLEANOUT is a vertical riser installed on the Service Lateral generally for the purpose of inspecting and maintaining the Service Lateral. There may be several Cleanouts installed on the Service Lateral. The Cleanout is owned and maintained by the Customer.
- 1.24 CURB CLEANOUT means a cleanout installed on the service lateral located between the curb line and property line and at the point where the Service Connection and the House Connection connect. The Curb Cleanout is owned and maintained by the Customer. Where a Curb Cleanout does not exist at this location, the point of transition between the Service Connection and House Connection shall be halfway between the curb line and property line.

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B.P.U. No. 1 WATER AND WASTEWATER

STANDARD TERMS AND CONDITIONS

2. APPLICATION FOR ESTABLISHMENT OF WATER AND/OR WASTEWATER SERVICE

- 2.1. Application for water and/or wastewater service may be made by telephone, by email, by mail, or in person. Such application shall be made, and accepted, and any applicable deposits and fees shall be paid before any service is provided.
- 2.2. Written application is required only for establishment of service to a location not previously served. Application forms, where required, will be provided by the Company upon request.
- 2.3. All applications shall be made by the prospective customer or the customer's duly authorized agent.

APPLICATION FOR WATER SERVICE

- 2.4. A separate application for water service must be made for each water connection, including fire and irrigation service.
- 2.5. Applications for water service are not transferable and shall expire after one year from the original date of application if it is not acted upon by the Applicant. Each new owner or occupant of the premises to be supplied is required to make a new application.
- 2.6. An application shall not be accepted from a present or former customer in arrears on a valid bill for water service on any other premises for which the customer had made an application for water service, except in cases where a mutually agreed payment plan has been established between such customer and the Company for payment of a valid bill which is past due.
- 2.7. Each customer shall notify the Company promptly of any change of ownership of the premises supplied under the original application.
- 2.8. Where more than one rate schedule is available to particular customers, the utility shall have at all times the duty to assist such customers in the selection of the rate schedule most favorable for their individual requirements and to make every reasonable effort to ensure that such customers are served under the most advantageous schedule.
- 2.9. An application may be made for a new connection and service pipe through which water service is not immediately desired. A special form of agreement shall be entered into, which provides that the customer shall bear the entire expense of making the connection, subject to a refund of the cost of installing the service line from the main to the curb, including the curb stop, whenever regular service is commenced. No refunds will be made after ten years from the date of installation of the connection.

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B.P.U. No. 1 WATER AND WASTEWATER

2. APPLICATION FOR ESTABLISHMENT OF SERVICE (Continued)

2.10. The Company may reject applications for water service where such service is not available, or where such service might affect the supply to other customers or for failure of the applicant to agree to comply with any of these standard terms and conditions.

2.11. Application for Water Service:

MIDDLESEX WATER COMPANY

APPLICATION FOR WATER SERVICE

Account No. _____ Tap No. _____

Meter Size _____

_____ Service Line _____ New Set _____ Previously Supplied

Service Address _____

Block No. _____ Lot _____ Phone # _____

Name _____
(If Corporation, give exact Corporate Name)

Mailing Address _____

Name of Owner _____ Address _____
(If other than Applicant)

This application is subject to the Standard Terms and Conditions contained in the Company's Tariff on file with the Board of Public Utilities.

Customers Signature _____ Owner

MIDDLESEX WATER COMPANY

By _____ Date _____

This application is also subject to the following conditions, provisions and undertakings, all of which are agreeable to the Customer:
All service line installations from curb to house must be laid in a separate trench with a cover of not less than 4 feet over the top of the pipe. Service lines installed in trenches with sewer or gas lines will not be connected.

If this application is accepted, the Company will grant permission to connect the service pipe. Connections however are to be made only by persons authorized by the Company.

The Company reserves the right to set, replace, or remove a meter or meters at any time: to shut off water temporarily in cases of necessity or permanently whenever there is a misuse or waste of water.

If objections in writing are not received by the Company within ten days after receipt of bill, such bill shall be deemed to be correct and binding upon the Customer.

When water is cut off for non-payment of bill, the charge for turning on the water shall be in accordance with the terms and conditions of the Company.

The Customer shall pay for the damages to meters resulting from freezing or acts of negligence of himself or his tenants or agents.

The Company will turn water off provided the Customer gives five days' notice in writing of his wish to have supply discontinued.

DEPOSIT _____

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B.P.U. No. 1 WATER AND WASTEWATER

2. APPLICATION FOR ESTABLISHMENT OF SERVICE (Continued)

2.12. Application for Private Fire Protection Service:

MIDDLESEX WATER COMPANY

APPLICATION AND AGREEMENT FOR PRIVATE FIRE PROTECTION SERVICE

Applicant: _____ Tap Number _____

Location of Premises: _____
Street Address Town or City Zip Code

Mailing Address: _____

Phone # _____

Block _____ Lot _____ Meter Size _____

The undersigned Applicant hereby requests a connection for Private Fire Protection Service to the above described premises.

The Applicant agrees to pay the rates and comply with the Standard Terms and Conditions of the Middlesex Water Company, as set forth in the Tariff for Water Service on file with the Board of Public Utility Commissioners of the State of New Jersey, as the same may be amended, revised or supplemented from time to time. Copies of the Tariff are available for inspection at the Company office.

It is understood and agreed that the Applicant's responsibility to pay for Private Fire Protection Service will continue from the date service is commenced, pursuant to this Application, until written notice is received by the Company of a change of ownership or occupancy of the premises or written notice is received by the Company to discontinue such service.

Private fire service lines are equipped with special meters and shall be used exclusively for fire protection purposes.

The Applicant understands and agrees that the Company assumes no obligation to render any special service or to maintain any fixed or definite quantity of water or pressure and that the Company shall be free and exempt from any and all claims for damages or injury to persons or property by reason of failure to supply water or pressure, or due to any other cause whatsoever.

It is further understood and agreed that the Company shall not in any way, or under any circumstances, be liable or responsible to any party for any loss or damage resulting from fire or water, or other agency, which may occur due to the installation or presence of a private fire service connection or any pipe or fixture connected therewith; or for any loss or damage resulting from any leakage or other flow of water from said private fire service connection, or any of the pipes or fixtures connected therewith; or for any loss or damage resulting from any excess or deficiency in pressure or supply of water, due to any cause whatsoever.

Prepared
by: _____

Date: _____

Witness or Attest: _____

SIGNATURE OF APPLICANT

Application Accepted: Middlesex Water Company

By _____

Insurance Company: _____

Policy

Insurance Co. Address: _____

(Note: If the Applicant is a corporation, this agreement should be signed by the President or Vice President and attested by the Secretary or Assistant Secretary and affix corporate seal.)

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STANDARD TERMS AND CONDITIONS

2. APPLICATION FOR ESTABLISHMENT OF SERVICE (Continued)

APPLICATION FOR WASTEWATER SERVICE

- 2.13. All property upon which any building shall have been erected or constructed, or upon which any building shall hereafter be erected or constructed, and which is used for dwelling purposes, or which uses wastewater service lying along the line of the wastewater system of the Company and lies within the territory described in 'TERRITORY SERVED,' may be connected.
- 2.14. Hereafter, before any new connection shall be made to said wastewater system by any owner of property along the line thereof, said owner shall make application in writing to the Company upon proper forms supplied for that purpose by the Company. Such owner shall not make any connection until the consent of the Company is granted and any necessary municipal permission has been secured.
- 2.15. Plans and specifications for such connection to said wastewater system must comply with such municipal rules and regulations as are in effect at such time.
- 2.16. The owner of any property connecting the same with said wastewater system shall make the House Connection at the owner's expense. Any damage to the pavement, sidewalk, curb or gutter resulting from the making of such House Connection shall be repaired by the said owner and shall be restored at the owner's expense.

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STANDARD TERMS AND CONDITIONS

3. CUSTOMERS' DEPOSITS

- 3.1. Deposits may be required where any customer to whom the Company may be supplying water and/or providing wastewater service has not established or maintained satisfactory credit. Deposits may also be required for applicants for metered water service who have not established or maintained satisfactory credit. The amount of the deposit will not exceed the estimated average bill for the billing period and type of service under the applicable rate schedule plus one month where monthly billing periods apply or one third when quarterly billing periods apply.
- 3.2. Customers in default in the payment of bills may be required to furnish a deposit or increase their existing deposit to an amount sufficient to secure the payment of future bills. Service may be discontinued for failure to make such deposit after proper notice.
- 3.3. If a customer who has made a deposit fails to pay a bill, the Company may apply as much of such deposit as is necessary to pay the bill and may require that the deposit be restored to its original amount.
- 3.4. The Company will furnish a receipt to each customer who has made a deposit.
- 3.5. The Company shall review a residential customer's account at least once every year and a non-residential customer's account at least once every two years and if such review indicates that the customer has established credit satisfactory to the Company, then the outstanding deposit shall be refunded to the customer. The Company shall afford its customer the option of having the deposit refund applied to the customer's account in the form of a credit or of having the deposit refunded by separate check in a period not to exceed one billing cycle. (N.J.A.C. 14:3-3.5(a))
- 3.6. Simple interest at a rate prescribed by the Board of Public Utilities shall be paid by the utility on all deposits held by it as required by N.J.A.C. 14:3-3.5(d)). Interest payments shall be made at least once during each twelve-month period in which a deposit is held and shall take the form of credits on bills toward utility service rendered or to be rendered. The effect of this subsection shall be limited to those deposits, if any, held by electric, gas, telephone, water, and wastewater utilities to secure residential accounts. (N.J.A.C. 14:3-3.5(g))

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STANDARD TERMS AND CONDITIONS

3. CUSTOMERS' DEPOSITS (Continued)

- 3.7. Following discontinuance of service, the customer will receive a refund of any deposit, together with outstanding interest, less any amount due for unpaid bills.
- 3.8. Deposits will be required to guarantee the payment for metered water used for construction purposes where no advance payments have been made. These deposits will be based upon the cost of the meter, the cost of the backflow prevention device, plus the estimated amount of water which may be used during construction. When the meter and backflow prevention device are returned to the Company in good condition, the deposit will be refunded together with outstanding interest, less any amount due for unpaid bills.

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STANDARD TERMS AND CONDITIONS

4. SERVICE PIPES / SERVICE CONNECTION

- 4.1. The service pipe / service connection from the distribution / collection main to the curb line, including the curb stop, meter pit and meter will be furnished, installed, and maintained by the Company at its expense, except as otherwise provided in this Tariff.
- 4.2. Only employees or other persons authorized by the Company will be permitted to make connections to the mains, access meter pits, operate curb stops and remove, service, or repair meters of the Company.
- 4.3. The Company will control the size of the opening to be made in the distribution main and the size of the service pipe to be installed.
- 4.4. No service pipe or service connection will be installed until the connecting pipe house connection has been installed and staked by the Customer within twenty-four inches (24 in.) of the curb or edge of pavement, or where the connecting pipe service connection is installed in the same trench with water/sewer pipe belonging to another utility, gas pipe, electric conduit or any other facility.
- 4.5. A curb stop, meter pit, or cleanout will be installed by the Company in such a manner as to permit the attachment of the customer's connecting pipe up to and including a one-inch (1 in.) diameter pipe for potable water service. The curb stop or meter pit is available for turning on and shutting off the supply of water in emergencies or for purposes of repair. Only Company employees or persons duly authorized to do so by the Company are permitted to operate the curb stop or meter pit.
- 4.6. No premises shall be supplied by more than one service pipe or service connection, unless agreed upon by the Company.
- 4.7. Where two or more customers, within a single, contiguous structure, are supplied through a single service pipe, the piping of the exterior meter enclosure shall provide a separate lock valve ahead of the inlet to each customer's meter.
- 4.8. (Reserved for Future Use.)
- 4.9. Any change requested by the customer in the location or configuration of the existing service pipe or service connection, if approved by the Company, shall be made at the expense of the customer including the necessary modifications to comply with the Company's cross-connection control and exterior meter enclosure requirements.

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STANDARD TERMS AND CONDITIONS

4. SERVICE PIPES / SERVICE CONNECTION (Continued)

- 4.10. Where a service pipe is for temporary use, the customer shall bear the entire expense of making and removing the connection, subject to a refund whenever service is established on a permanent basis.
- 4.11. Where a service pipe is available for a customer's premises, the customer may obtain a larger size service without charge, provided such service is established on a permanent basis. Any subsequent request for a reduction in the size of the meter shall be subject to Company approval and the payment by the customer of the cost of installing the reduced size service.
- 4.12. Where a large size service pipe has been installed at the request of a customer, for premises not previously supplied, any subsequent request for a reduction in the size of the meter shall be subject to Company approval and the payment by the customer of the difference between the cost of installing the service pipe and the cost of installing a service line that is usually installed with the new sized meter.
- 4.13. Charges and costs, if any, associated with special road opening and restoration requirements imposed by the governing agency shall be reimbursed by the customer (or prospective customer) requesting said work resulting in the need to open a roadway under moratorium. This includes fines or charges in excess of normal road opening permit fees, costs for restoration work required, and any other costs incurred by the Company for this work. The burden of obtaining the approval of the governing agency for this road opening, and any costs related to this approval shall be the responsibility of the customer (or prospective customer).
- 4.14. Charges for service pipe installation that are excessive shall be paid by the customer. The cost of a service pipe installation shall be considered excessive if the cost of the installation exceeds two (2) times the average cost of the same diameter service of the previous 12-month calendar year. The customer shall reimburse the Company for the difference between the actual installation cost and the amount used to determine that the cost is excessive.

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STANDARD TERMS AND CONDITIONS

5. CONNECTING PIPES / HOUSE CONNECTION

- 5.1. A connecting pipe / house connection attached to the service pipe / service connection shall be installed at the expense of the customer to convey the water supply within the property of the customer.
- 5.2. The connecting pipe / house connection is the property of the customer and shall be maintained and kept in repair by the customer. The un-metered length of any connecting pipe shall not exceed ten feet (10 ft.) in length, as measured from the curb stop or curb line to the proposed point of metering.
- 5.3. The connecting pipe / house connection shall be of strength and quality approved by the local municipal construction code or other authority with jurisdiction.
- 5.4. The connecting pipe / house connection shall be installed by a licensed plumber or other approved mechanic prior to the installation of the Company's service pipe / service connection. The connecting pipe shall be installed to within twenty-four inches (24 in.) of the curb or edge of pavement, the termination point staked, and the pipe shall be properly sealed by the plumber or mechanic to prevent the entry of ground water into the pipe. For connecting pipes, the pipe shall be installed without sharp bends, at right angles to the line of the street, in a trench not less than four feet (4 ft.) in depth, to avoid damage and possible interruption to service caused by freezing. The pipe shall not be installed within three feet (3 ft.) of any permanent excavation or vault or other subsurface structure. Other utility service pipes, such as sewer or gas, shall not be installed in the same trench.

The Building Sewer (service connection) shall be a minimum of four inches (4 in.) in diameter and it shall be installed at a minimum slope of two percent (2 %).
- 5.5. The Company reserves the right to inspect the installation prior to backfilling the trench and to withhold the supply of water service whenever such installation or any part thereof is deemed by the Company to be leaking, unsafe, inadequate or unsuitable for receiving service, or to interfere with or impair the continuity or quality of service to the customer or to others.
- 5.6. No attachment shall be made to the service or connecting pipe, or any branch thereof, between the meter and the main.
- 5.7. The customer shall make all changes in the connecting pipe due to changes in grade, relocation of mains, or other causes, at the customer's expense, unless the change is instituted by the Company.
- 5.8. Where it is necessary to install a connecting pipe on the property of persons other than the applicant for service, written authority from such property owners, in a form approved by the Company, shall be obtained by the applicant.

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STANDARD TERMS AND CONDITIONS

6. METERS

- 6.1. The Company will furnish, install, own, and maintain meters without charge, except as otherwise provided in this Tariff, and will determine the size, type, and make of meter to be used, based on the service desired.
- 6.2. No unmetered connections are permitted without Company approval.
- 6.3. Meters will be maintained and may be tested in accordance with regulatory requirements or as determined appropriate by the Company. The customer shall provide and maintain acceptable access to the meter installation for Company representatives and agents to perform these activities.
- 6.4. If access to the meter and meter installation is not provided by the customer, either by denial of access or by non-response to Company requests for access, the Company may utilize an additional meter installation as determined appropriate by the Company for the purpose of billing. In this situation the new meter shall be used for billing, the original meter shall cease to be used for billing, and the original meter installation shall become the property and responsibility of the customer.
- 6.5. The Company may require a remote meter reading device to be purchased and installed by the Company at the Company's expense.
- 6.6. (Reserved for Future Use.)
- 6.7. The location of the meter and the arrangement of the fittings and pipe shall be subject to inspection and approval by the Company. Valves are to be installed on the inlet and outlet side of the meter.
- 6.8. Meters shall be installed inside a permanent meter enclosure located no more than ten feet (10 ft.) from the curb stop unless otherwise required or agreed to by the Company. When meters are permitted by the Company to be installed inside the customer's commercial, multi-unit dwelling or industrial building, the meters shall be located in a clean, dry, heated, illuminated, and safe place not subject to great variations in temperature, within five feet (5 ft.) to the point of entrance of the connecting pipe. The location shall be separated from the remainder of the premise by a permanent wall with a single exterior entrance such as to be easily accessible, with a minimum of inconvenience to the Company, for reading, inspecting, testing, changing and making necessary adjustments or repairs.

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STANDARD TERMS AND CONDITIONS

6. METERS (Continued)

- 6.8. (Cont'd) For meters larger than four inches (4 in.) located within the premises, the customer shall provide a paved concrete surface that is readily accessible to self-propelled, mechanical lifting equipment without the need to dismantle or remove any portions of the structure, landscape, or features of the property to remove the meter.
- 6.9. For meters one and one-half inches (1 ½ in.) in size and larger, if requested by the Customer, or when service cannot readily be interrupted for testing or replacing the meter per Board of Public Utilities regulations, or upon the Company's discovery of open bypass, the installation for said meter shall be equipped with metered and cross-connection controlled bypass piping of a type and arrangement approved by the Company, which will permit the removal or testing of the meter without interruption of water service.
- 6.10. (Reserved for Future Use.)
- 6.11. Where it is necessary to install an above ground meter enclosure outside of the public right-of-way, or in a driveway, roadway, or any other location determined to be unacceptable by the Company the installation is subject to the approval of the Company and the cost of installing, operating, and maintaining the above ground meter enclosure shall be the responsibility of the customer.
- Where it is necessary to set a meter outside of a building, the meter shall be placed in an above ground meter enclosure. This installation is subject to the approval of the Company. The cost of installing and maintaining the above ground meter enclosure is the responsibility of the customer. Company installed and owned meter enclosure shall be located in an accessible place, protected from vehicular traffic, away from terraces, fences, or other structures and shall be so located that they will not be a hazard to pedestrians.
- 6.12. If the meter enclosure is installed upon property that is not owned by the customer, the customer is required to furnish the Company with written permission from the owner of the property. The permission will be binding on the owner, the owner's administrators, executors, heirs, successors, and assigns.
- 6.13. The meter enclosure shall be frost-proof, heated when above-ground, and either well drained or watertight and shall be provided with a secure cover or access door with a convenient locking device. Meter enclosures shall be kept clear of snow, ice, dirt, mulch, tress/shrubs, fences, landscaping, vehicles, equipment, or any other objects which might prevent ready accessibility for reading, inspecting, testing, changing, and making necessary adjustments or repairs of the meter.

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STANDARD TERMS AND CONDITIONS

6. METERS (Continued)

- 6.14. The Company maintains and repairs meters except in case of misuse or damage by frost, hot water or external causes, in which event the cost of repairing and replacing the meter shall be charged to the customer, said charge to be based on the direct labor and equipment costs of removing, repairing, replacing, and/or resetting the meter.
- 6.15. All meters are carefully tested before being placed in service and are inspected periodically while in service. Therefore, the quantity of water recorded by the meter, as ascertained by periodic meter readings, shall be taken to be the amount delivered to the customer, except where the meter has been found to be registering fast or has ceased to register.
- 6.16. Where the meter has ceased to register or where access to the meter cannot be obtained, meter readings may be estimated by a fair and reasonable method based upon the best information available.
- 6.17. If a customer observes an unusual increase over the average quantity of water used, which cannot be accounted for, the customer should inform the Company immediately.
- 6.18. When a billing dispute is known to exist, the Company shall, prior to removing the meter, advise the customer that the customer may have the meter tested by the Company or may have the Board of Public Utilities either conduct a test of the meter or witness a testing of the meter by the Company, and that in any event the customer may have the test witnessed by a third party. (N.J.A.C. 14:3-4.5(c))
- A meter test arising from a billing dispute may be appropriate in instances which include, but are not limited to, unexplained increased consumption, crossed meters, consumption while account is vacant or any other instance where the meter's accuracy might be an issue in a bill dispute.
- A report giving results of such tests shall be made to the customer, and a complete record of such test shall be kept on file at the office of the utility in accordance with N.J.A.C. 14:3-4.9 Meter records.
- 6.19. If a meter is found to be registering fast by more than one and one-half percent (1 ½%) percent, an adjustment of charges will be made.
- 6.20. If a meter, upon test, is found to register within the prescribed limits of accuracy, the Company reserves the right to reset the same meter in the premises from which it was removed.

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6. METERS (Continued)

- 6.21. Only employees or persons authorized by the Company shall remove the meter under any circumstances.
- 6.22. Tampering with the meter, meter pit, curb stops, valves, or its connections is prohibited.
- 6.23. Winterizing of Irrigation Meters – the Customer shall be responsible for protecting and ensuring that meters in meter housings are properly protected when irrigation systems are winterized. Only personnel approved and registered by the Company may work on, remove, and reinstall irrigation meters in accordance with Company requirements. These registered personnel, or any other persons, CANNOT operate the Company's Curb Stop shutoff valve. Only Company personnel, or its agents, may operate the Curb Stop valve.

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7. CUSTOMERS' PREMISES

- 7.1. The Company may refuse to provide a water service connection with any customer's piping system or furnish water to any connecting pipe already installed, when the customer's piping system is not installed in accordance with the regulations of the Company (including but not limited to the Cross-Connection Control Plan), of the municipality in which the premises are located, and of the New Jersey Department of Environmental Protection (NJDEP) Physical Connection Permit, if required; or when the piping system on the premises has not been protected from allowing groundwater/soil to enter the connecting pipe or when it is not at sufficient depth to prevent freezing.
- 7.2. The Company shall have the right of reasonable access to a customer's premises and to all property supplied by it, at reasonable times, for the purpose of inspection incident to the rendering of service, reading meters or inspecting, testing or repairing its facilities used in connection with supplying service, or for the removal of its property.
- 7.3. The customer shall obtain or cause to be obtained, all permits needed by the Company for access to its facilities. The Company, where necessary, will make application for any street opening permits for installing its service connections and shall not be required to furnish service until after such permits are granted. The municipal charge, if any, for permission to open the street shall be paid by the customer.
- 7.4. (Reserved for Future Use.)
- 7.5. The customer shall not permit access to the meter or other facilities of the Company except to authorized employees of the Company, duly authorized state regulatory officials, and the customer's certified backflow prevention device testers.
- 7.6. In case of defective service, the customer shall not interfere with the apparatus or appliances belonging to the Company but shall notify the Company immediately.
- 7.7. All piping within a customer's premises shall comply with State, municipal, and other regulations in force with respect thereto.

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7. CUSTOMERS' PREMISES (Continued)

- 7.8. Physical connections, such as cross-connections, either permanent or temporary, between pipes on a customer's premises supplied by the Company and any unapproved source of supply, including but not limited to private wells or fire service must comply with the requirements of an approved NJDEP Physical Connection Permit.
- 7.9. In any premises with an approved NJDEP Physical Connection Permit, the pipes carrying water from the mains of the Company are required to be marked in some distinctive manner for ready identification.
- 7.10. No device or connection shall be permitted between pipes or fixtures carrying water from the mains of the Company and any portion of the plumbing system of the premises or any other piping system on the premises in cases where the system is not designed to prevent backflow or back-siphonage in accordance with the Company's Cross-Connection Control Plan and the approved NJDEP Physical Connection Permit.
- 7.11. If a premise is to remain unoccupied for an indefinite period, customers are advised to have the interior plumbing drained, especially during cold weather, to avoid damage to pipes and fixtures. When requested, the Company will suspend service to unoccupied premises temporarily by shutting off the water at the curb and removing the meter.
- 7.12. Whenever non-emergency leakage occurs in pipes and facilities owned by the customer, the customer shall make the necessary repairs without delay. If the customer fails to make said repairs within thirty (30) days of being informed of the leakage, the Company reserves the right to discontinue the supply until such time as the non-emergency leak is repaired. A reconnection charge will apply should the Company take action to physically discontinue water service.
- 7.13. All costs associated with periodic testing of an approved backflow prevention device and reporting of said test results shall be the responsibility of the customer. The reporting format and mechanism for reporting test results shall be determined by the Company and NJDEP (if applicable).
- 7.14. Customers shall test, by use of a Certified Backflow Protection Tester, all cross-connection control devices associated with the customer's premises in accordance with the frequency required as a condition of the NJDEP Physical Connection Permit or as specified in the Company's Cross-Connection Control Program. The results of the backflow prevention test results shall be submitted to the utility in accordance with the Company's Cross-Connection Control Program and the NJDEP Physical Connection Permit. During each backflow prevention test, the Certified Backflow Protection Tester shall also confirm, in writing to the W4 Licensed Operator of the Company, that there are no un-metered and therefore no unprotected connections attached to the customer's connecting pipe(s) upstream of the backflow preventer and meter.

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STANDARD TERMS AND CONDITIONS

8. BILLS

- 8.1. All bills will be computed in accordance with the rates of the Company as shown in this Tariff, as the same may be amended or revised from time to time. Rates are subject to such changes as the State regulatory body having jurisdiction may require, authorize or allow.
- 8.2. Bills for general metered water and/or wastewater service will be rendered on a monthly or quarterly basis. Where meters are 1-1/2 inches in size or larger, and under special circumstances where smaller size meters are in service, bills will be rendered monthly.
- 8.3. Bills will show the meter reading at the beginning and end of the billing period, the dates on which the meter is read, the number and kind of units measured, a statement of explanation of any conversion from meter reading to billing units or any other calculations or factors used in determining the bill, a distinctive marking to indicate estimated or actual bill and a statement that approximately thirteen percent (13%) of your current period charges reflect the average gross receipts and franchise taxes that are paid to the State of New Jersey and largely distributed to New Jersey Municipalities. For purposes of bills, only those meters actually read by Company personnel are considered actual meter readings. The bill shall contain a statement indicating that an actual meter read may be an electronic read. The bill shall also indicate a statement that the rate schedule is available upon request. (N.J.A.C. 14:3-7.2)
- 8.4. Where a bill has been estimated due to the fact that the Company has been unable to gain access to the meter, it will be so noted on the bill. An appropriate adjustment will be made for any difference between actual use and estimated use of water when the next regular meter reading is obtained.
- 8.5. Except in cases where a meter that is fast by more than one and one-half percent (1 ½ %), the amount of the bill based on the reading of the meter is deemed conclusive and must be paid. No adjustment shall be made for a meter that is registering less than one hundred percent (100%) except in the case of meter tampering, non-registering meters, or in circumstances in which the customer should reasonably have known that the bill did not reflect the actual usage.
- 8.6. Facilities charges are based on the size of the meter.

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8. BILLS (Continued)

- 8.7. A customer having two or more meters (excluding meters for Private Fire Protection under applicable Rate Schedule PFS) on the same premises will be charged at the facilities charge for each, plus the consumption rate for the quantity of water equivalent to the sum registered on all of the meters on the premises. Each installation under applicable Rate Schedule PFS will be charged separately.
- 8.8. A customer wishing to discontinue service must give notice to that effect. Where such notice is not received by the Company, the customer shall be liable for service until the final reading of the meter is taken. Notice to discontinue service will not relieve a customer from any minimum or guaranteed payment under any contract or rate.
- 8.9. If requested in writing by the customer, the Company will send bills to, and will receive payments from, agents or tenants. However, this accommodation shall in no way relieve the customer of the responsibility of paying such charge. In the case of a residential account, if such charges are not paid, and notice is issued with intent to discontinue service, notice shall be served on both the billing address and the service address. (N.J.A.C. 14:3-3A.6)
- 8.10. If a bill remains unpaid for a period of twenty (20) days from the date rendered, it shall be classified as delinquent and a late notice will be sent. If the bill is then not paid within ten (10) days of mailing of the late notice and if payment arrangements are not made, service will be discontinued. However, in case of fraud, illegal use, or when it is clearly indicated that the customer is preparing to leave, immediate payment of accounts may be required.
- 8.11. Accounts that are not paid in a timely manner automatically receive a low credit rating. Should a bill remain unpaid after normal collection procedures have been applied, water and/or wastewater service will be discontinued after proper written notice is issued, as provided in the regulation of the Board of Public Utilities. If service is discontinued, the Company reserves the right to issue a bill for a deposit, the amount of such deposit being determined as provided on Sheet No. 17, paragraph 3.1.

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8. BILLS (Continued)

- 8.12. Where water and/or wastewater service is discontinued for nonpayment of bills, service will not be resumed until payment or satisfactory arrangements for payment have been made. Under such circumstances, the Company may require a deposit from the customer to ensure prompt payment of future bills.
- 8.13. In case of fraud or where it is indicated that the customer is preparing to vacate the premises served, immediate payment of accounts may be required.
- 8.14. Sales to other utilities that are exempt from revenue-based taxes will be credited with an amount equivalent to the tax exemptions.
- 8.15. Late Payment Charge: A late payment charge at the rate of 0.75% per monthly period shall be applied to the accounts of non-residential customers taking service under Rate Schedules No. 1, No. 1-A, No. 2, and No. 2-A contained herein. Service to state, county or municipal government entities will not be subject to a late payment charge. The charge will be applied to all amounts billed including accounts payable and unpaid finance charges applied to previous bills and will not be applied sooner than twenty-five (25) days after a bill is rendered, in accordance with N.J.A.C. 14:3-7.1(e). The amount of the finance charge to be added to the unpaid balance shall be calculated by multiplying the unpaid balance by the late payment charge rate. When payment is received by the Company from a customer who has an unpaid balance which includes charges for late payment, the payment shall be applied first to unpaid water service charges and then to the remainder of the unpaid balance.

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9. DISCONTINUANCE OF SERVICE

9.1. The Company shall, upon reasonable notice, when it can be reasonably given, have the right to suspend or curtail or discontinue service for the following reasons:

9.1.1. For the purpose of making permanent or temporary repairs, changes or improvements in any part of its system.

9.1.2. For compliance in good faith with any governmental order or directive, including water diversion or other permit, notwithstanding such order or directive subsequently may be held to be invalid.

9.1.3. For any or the following acts or omissions on the part of the customer:

(a) Nonpayment of a valid bill due for service furnished at the present or previous location. However, nonpayment for business service shall not be a reason for discontinuance of residential service, except in cases of diversion of service pursuant to N.J.A.C. 14:3-7.8 and service shall not be discontinued for nonpayment of repairs charges, merchandise charges, and non-tariff contracted service charges between the customer and the utility, nor shall notice threatening such discontinuance be given.

Customers unable to pay the full annual bill shall be afforded the opportunity to enter into a reasonable deferred payment agreement. If service is discontinued, a reconnection fee of \$25.00 shall apply.

(b) Tampering with any facility of the Company; theft of service, failure to install, test, and maintain adequate cross-connection control as required under the Company's Cross-Connection Control Plan.

(c) Fraudulent representation in relation to the use of service.

(d) Customer moving from the premises, unless the customer requests that service be discontinued.

(e) Providing the Company's service to another without approval of the Company.

(f) Failure to make or increase an advance payment or deposit as provided for in these regulations or the Company's tariff.

(g) Refusal to contract for service where such contract is required.

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9. DISCONTINUANCE OF SERVICE (Continued)

9.1. The Company shall, upon reasonable notice, when it can be reasonably given, have the right to suspend or curtail or discontinue service for the following reasons (Cont'd):

9.1.3. For any or the following acts or omissions on the part of the customer (Cont'd):

- (h) Connecting and operating in such manner as to produce disturbing effects on the service of the Company or other customers, includes but is not limited to failure to comply with the Company's Cross-Connection Control Plan.
- (i) Failure of the customer to comply with any reasonable standard terms and conditions contained in the Company's tariff.
- (j) Where the condition of the customer's installation presents a hazard to life or property.
- (k) Failure of the customer to repair any faulty facility of the customer.

9.1.4. For refusal of reasonable access to customer's premises for necessary purposes in connection with rendering of service, including meter installation, or the reading, testing, inspection, maintenance, or removal of the Company's property.

9.2. A customer wishing to discontinue service must give notice to that effect. Where such notice is not received by the Company, the customer shall be liable for service until the final reading of the meter is taken. Notice to discontinue service will not relieve a customer from any minimum or guaranteed payment under any contract or rate.

9.3. Public utilities shall not discontinue residential service except between the hours of 8:00 A.M. and 4:00 P.M. Monday through Thursday, unless there is a safety related emergency. There shall be no involuntary termination of service on Fridays, Saturdays, and Sundays or on the day before a holiday or on a holiday, absent such emergency. If a bill remains unpaid for a period of twenty (20) days from the original postmark or electronic transmission date, it shall be classified as delinquent and a late notice will be sent. If the bill is then not paid within ten (10) days of mailing of the late notice and if payment arrangements are not made, service will be discontinued.

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9. DISCONTINUANCE OF SERVICE (Continued)

9.4. Discontinuance of residential service for nonpayment is prohibited for up to 90 days initially if a medical emergency exists within the residential premises, which would be aggravated by a discontinuance of service. The following conditions apply to this 90-day prohibition on discontinuance:

- (a) The utility may require the customer to provide reasonable proof of inability to pay;
- (b) The utility may require the customer to submit a written statement by a licensed medical professional to the utility, stating the existence of the emergency, its nature and probable duration, and that discontinuation of service will aggravate the medical emergency;
- (c) At the end of such period of emergency, the customer shall remain liable for payment for all services rendered, subject to N.J.A.C. 14:3-7.6 (N.J.A.C. 14:3-3A.2(i))

The Board may extend the 90-day period at (i) above for good cause. The customer shall request such an extension from Board staff in writing. The request shall be accompanied by an updated document from a licensed medical professional that meets the requirements at (i)2 above. Pending the Board staff's review of the request for extension, utility service shall not be discontinued.

9.5. All notices herein of discontinuance shall be delivered to the owner personally or by mail, addressed to the last address of the owner listed in the Company records. On all notices of discontinuance to residential customers, there shall be included:

- (a) A statement that the utility is subject to the jurisdiction of the New Jersey Board of Public Utilities and the address and phone number of the Board. The telephone number of the Board to be indicated on such statement are 609-341-9188 and 1-800-624-0241 (toll free).
- (b) A statement that in the event the customer is either unable to make payment of a bill or wishes to contest a bill the customer should contact the Company. The notice shall contain information sufficient for the customer to make appropriate inquiry.
- (c) A statement that if the customer is presently unable to pay an outstanding bill, the customer may contact the Company to discuss the possibility of entering into a reasonable deferred payment agreement. In the case of a residential customer receiving more than one different service from the same utility, the statement shall state that deferred payment agreements are available separately for each utility service.

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9. DISCONTINUANCE OF SERVICE (Continued)

- 9.6. Unauthorized reconnections shall be considered theft of service. Unauthorized reconnections by a customer no longer in arrears, shall be considered tampering with utility facilities.

The Company has certain rights under the law to obtain the cessation of acts constituting theft of service that have been committed in violation of N.J.S.A. 2C:20-8, as well as complete restitution for any losses or damages it has suffered as a result of said acts. Customers who tamper with Company property to illegally restore service after being shut off for nonpayment or any other reason under N.J.A.C. 14:3-3A et seq. may be subject to fees for work performed and responsible for payment of any resulting damages.

When a customer is physically disconnected (water service) or the service lateral is plugged (wastewater service) for non-payment of a bill, or for violation of the standard terms and conditions of service, the customer will be required to pay, in addition to any outstanding or delinquent amount, the Company's actual cost of reconnection or \$350.00, whichever is more, before service is restored.

Additionally, wastewater service customers who remove plugs from their service laterals and water customers who operate the curb stop to restore service after disconnection are tampering with Company property and may be criminally charged with theft of service.

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10. PRIVATE FIRE PROTECTION SERVICE

- 10.1. Customers are required to make separate written application for private fire protection service and enter into an agreement pertaining to conditions for service.
- 10.2. Private fire service installations shall be made in accordance with the provisions of this Tariff regarding the installation of service and connecting pipes and other facilities. Private fire protection systems that include Fire Department Connections (FDCs), storage tanks, pumping equipment, fire hydrants and/or any combination of these will be required to comply with the Company's Cross-Connection Control Plan and an approved New Jersey Department of Environmental Protection (NJDEP) Physical Connection Permit, if required.
- 10.3. Private fire service lines that do not include FDCs, fire hydrants, storage tanks, pumping equipment, and/or any combination of these shall be equipped with a rated fire service meter and double check valve assembly in accordance with the Company's Cross-Connection Control Plan and an approved NJDEP Physical Connection Permit, if required. The connecting pipe shall be at least the same size as the meter.
- 10.4. No water shall be used through private fire protection facilities except for purposes of testing or in case of fire.
- 10.5. The charge for private fire service is based on the size of the meter. Bills are rendered monthly. No charge is made for water used solely for fire extinguishing purposes or for reasonable testing purposes, provided the Company receives written notification in advance that tests are to be made.
- 10.6. Where a tank, standpipe or other storage facility is used, it shall be so constructed and arranged as to protect the water from pollution and shall conform with all applicable rules and regulations of the NJDEP and the Company's Cross-Connection Control Plan.
- 10.7. Authorized representatives of the Company shall have the right to inspect all fire protection facilities on a customer's premises at reasonable hours.
- 10.8. The customer shall be responsible for all costs associated with a fire watch program when required by local officials in response to emergency or planned work performed by the Company that interrupts or is anticipated to interrupt water supply to fire services.

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11. MUNICIPAL SERVICE

- 11.1. Upon application of duly authorized representatives of municipalities or fire districts in the territory supplied, the Company will install fire hydrants for purposes of public fire protection, at locations agreed upon by the municipalities or fire districts and the Company.
- 11.2. Such hydrants are owned by the Company and subject to regular inspection and maintenance by the Company.
- 11.3. Municipalities and fire districts shall pay a monthly charge for municipal service as provided in the applicable Rate Schedule set forth in this Tariff.
- 11.4. Hydrants are not to be used for any purpose, other than public fire protection, without the written permission of the Company.
- 11.5. Municipal fire departments or fire districts should inform the Company promptly of any hydrant which is leaking, or in need of attention so that such hydrant may be placed in readiness for instant operation.
- 11.6. Where it is necessary to use hydrants for any purpose other than public fire protection, a special permit is required, issued by the Company under restrictions imposed in the interest of the public.
- 11.7. Only special hydrant wrenches, approved by the Company, shall be used for opening or closing a hydrant.
- 11.8. No attachment of any sort shall be left connected to a hydrant except when it is in actual use. No hydrant shall be left unattended while attachments are connected during the time it is in use. Before closing time each day, the hydrant shall be shut, attachments removed, caps replaced, and the hydrant left in readiness for instant use.

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12. WATER AND WASTEWATER MAIN EXTENSIONS

- 12.1. Applications for extensions may be made in person, by telephone, by email, or by mail, at any commercial office of the Company. Upon receipt of such application, the Company will make a survey and advise the applicant as to the most suitable plan for installing the proposed extension and the probable cost to the customer. The applicant will be responsible for paying for proposed extensions per the suggested formula within N.J.A.C. 14:3-8.5.
- 12.2. Distribution mains will be extended only in public streets or highways or in new streets or highways, not yet accepted, but which have been laid out according to an accepted plan approved by the appropriate authority to be in public streets or highways and subject to the provisions of N.J.S.A. Title 39. The Company will require an easement with terms acceptable to the Company in cases where the streets or highways have not been accepted. In no case, however, will distribution mains be installed until streets or highways have been rough graded to an established and approved grade. In the alternative, and at the sole and absolute discretion of the Company, mains may be installed in properly configured and recorded easements with terms acceptable to the Company.
- 12.3. Water and/or wastewater main extensions will be installed pursuant to agreements that will be prepared in accordance with all applicable laws of the State and Board of Public Utilities regulations and orders including but not limited to those regulations contained in N.J.A.C. 14:3-1, N.J.A.C. 14:3-6, and N.J.A.C. 14:3-8.
- 12.4. Each extension shall become a part of the distribution system of the Company and shall be owned, maintained, and controlled by the Company.
- 12.5. The Company shall have the right to connect additional customers to an extension and to construct further extensions thereto.

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B.P.U. No. 1 WATER AND WASTEWATER

STANDARD TERMS AND CONDITIONS

13. GENERAL RULES

- 13.1. The Company reserves the right to install services and meters on the basis of the normal requirements for service. The Company does not undertake to provide service for unduly high rates of water demand prevailing only for short periods of time and reserves the right to refuse to install oversize services or meters to serve such high demands.
- 13.2. The Company will endeavor to provide a regular and uninterrupted supply of water through its facilities, but in case service is interrupted, irregular, defective, or fails because of breakdown or emergency, or from causes beyond the control of the Company, the Company will not be liable for damage or inconvenience resulting therefrom.
- 13.3. The Company does not undertake to render any special service or maintain any fixed pressure. In the event of an accident or for other reasons, the Company may shut off the water in its mains and pipes and may restrict the use of water whenever the public welfare may require it. All customers requiring an uninterrupted supply or a uniform pressure of water for steam boilers, hot water or other apparatus, or for any other purpose, shall provide their own means of obtaining such service.
- 13.4. When the supply of water is to be shut off temporarily or curtailed, a notice stating the purpose and probable duration of the shutoff or curtailment will be given to customers affected whenever practicable.
- 13.5. The Company does not undertake to supply any uniform quality of water for special purposes, such as dialysis centers, medical/dental offices, adult/child care facilities, manufacturing or processing plants, schools, laboratories, swimming pools, bleaching or dyeing plants or laundries. Customers requiring water of special quality, or water at all times free from discoloration or turbidity, shall provide their own means of treating the water or shall provide such other protection as may be deemed necessary for the purposes required.

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B.P.U. No. 1 WATER AND WASTEWATER

STANDARD TERMS AND CONDITIONS

13. GENERAL RULES (Continued)

- 13.6. Neither by inspection approval nor non-rejection, nor in any other way, does the Company give any guarantee, or assume any responsibility, expressed or implied, as to the adequacy, safety, or characteristics of any structures, equipment, pipes, appliances or devices owned, installed, or maintained by the customer or leased by the customer from third parties.
- 13.7. Except as to the liability, if any, imposed by law, the Company will not assume responsibility for any injury, casualty, or damage resulting from the supply or use of water service, or from the presence or operation of the Company's structures, equipment, pipes, appliances, or devices on the customer's premises.
- 13.8. No person, unless authorized by the Company, is permitted to turn the water on or off at any hydrant, street valve, corporation stop and curb stop, or other street connection, or tamper with, disconnect or remove, any meter without the consent of the Company. Penalties provided by law for any such action will be rigidly enforced.
- 13.9. No agent, representative, or employee of the Company has authority to modify any provision contained in this Tariff or to bind the Company by any promise or representation contrary thereto.
- 13.10. From time to time, the Company may provide public notices, specific notices, correspondence or other notifications ("Notices") regarding the presence of conditions affecting the quality and/or quantity of water service provided by the Company. (Examples of such Notices include, but are not limited to, boil water alerts, notice of hydrant or main flushing, and notice of water quality testing results.) These Notices may contain information about actions members of the public may wish to, are recommended to, or should take in response to the conditions identified in the Notice. In the event the Company issues a Notice, the Company will not be liable for any expenses or costs incurred by a customer or end-user for any action taken in response to any condition identified in the Notice.
- 13.11. This Tariff is made a part of all agreements for the supply of water service unless specifically modified in a particular Rate Schedule. A copy of the Company's Tariff with terms and conditions will be furnished to any customer upon request.
- 13.12. The Company reserves the right to terminate, change, revise, or supplement this Tariff, to the extent permitted by law, or permitted by the applicable regulations of the State regulatory body having jurisdiction.
- 13.13. The Regulations of the New Jersey Board of Public Utilities applicable to water utilities are incorporated herein by reference to the extent that the subject matter of any Regulation has not been covered herein.

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STANDARD TERMS AND CONDITIONS

14. EMERGENCY RESPONSES DUE TO EXTRAORDINARY DEMAND AND/OR DIMINISHED SUPPLY

14.1. For compliance by the utility in good faith with any governmental order or directive, notwithstanding that such order or directive subsequently may be held to be invalid, the Company may, upon reasonable notice, as set forth in sections 14.1.1 and 14.2 herein, suspend, curtail, or discontinue service pursuant to N.J.S.A. 48:2-23, N.J.S.A. 48:2-24, N.J.A.C. 14:3-3A.1 and N.J.A.C. 14:3-3A.2 for any of the following acts or omissions on the part of the customer:

14.1.1. Discontinuance of service for failure to comply with use restrictions.

- (1) Connecting or operating any piping or other facility, including but not limited to, lawn sprinkling on the customer's premises in such a manner as to adversely affect the safety or adequacy of service provided to other customers present or prospective; or
- (2) Continuing waste of water by customers after notice from the utility through improper or imperfect pipes, fixtures, or failure to comply with restrictions; or
- (3) Failure to comply with the standard terms and conditions contained in this tariff or failure to comply with any state law, or the rules, regulations, orders or restrictions of any governmental authority having jurisdiction.

14.1.2. Water service shall be restored when the conditions under which such service was discontinued, as specified above, are corrected and upon the payment of the SPECIAL RESTORATION OF SERVICE CHARGE of \$100.00 for each restoration.

14.2.

14.2.1. The Company will endeavor to provide a regular and uninterrupted supply of water through its facilities. However, if because of emergencies beyond the control of the Company, including governmental mandate, service is interrupted, irregular, defective or fails, the Company will not be liable for damage or inconvenience resulting therefrom. In the event of an extraordinary demand and/or diminished supply, the Company may restrict the use of water whenever the public welfare may require it and, if necessary, may shut off the water in its mains and pipes. In such cases, the Company will post information on its website, issue calls to customers directing them to the website URL, post to social media, and work with local municipalities to notify residents. The notice will state the purpose and probable duration of the restriction or discontinuance. Failure to provide regular and uninterrupted service due to breakdowns is covered under other sections of this tariff.

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STANDARD TERMS AND CONDITIONS

14. EMERGENCY RESPONSES DUE TO EXTRAORDINARY DEMAND AND/OR DIMINISHED SUPPLY (Continued)

14.2.(Cont'd)

14.2.2. The Company may restrict water service during certain periods, where the Company advises the Board of Public Utilities, in order to protect the public water supply, or otherwise to comply with any regulations, orders or decrees issued by the Governor of New Jersey or the Department of Environmental Protection pursuant to the Water Supply Management Act. Such interruptions or restrictions shall be reported to the Department of Environmental Protection and the Board by each utility by the speediest means of communications available, followed by a detailed written report, pursuant to the provisions of N.J.A.C. 14:3-3.7(g), within one week. Thereafter the utility shall provide weekly reports for the duration of the emergency.

14.2.3. When the supply of water to individual customers is to be shut off or curtailed for failure to comply with emergency water restrictions imposed because of extraordinary demand or diminished supply, the Company shall advise its customers by placing a doortag on the front door of the home of the individual(s) in violation of the restrictions, at least twenty-four (24) hours prior to discontinuance or curtailment, or by giving another form of notice acceptable to the Board. The Company will advise business and commercial customers, in writing, by mailing a notice to the customers' billing address. In the case of doortags, they shall be sequentially numbered and include the date, time, and nature of the violation and the procedure for restoration of service. All such notices shall be accounted for by the utility.

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STANDARD TERMS AND CONDITIONS

15. MULTI-USE SERVICE REQUIREMENTS

By applying for multi-use service, the customer or builder certifies that:

- 15.1. The customer or builder has hydraulically calculated the demand for the customer's or builder's water system, based on the simultaneous domestic demand and fire sprinkler demand. The customer or builder shall make this calculation in accordance with the Uniform Construction Code.
- 15.2. The customer or builder will ensure that the system is installed in accordance with the Uniform Construction Code at N.J.A.C. 5:23.
- 15.3. The customer will, prior to installation of the meter, obtain a construction permit in accordance with the Uniform Construction Code from the enforcing agency having jurisdiction over the system.
- 15.4. By applying for multi-use service, the customer agrees to be responsible for all claims, costs, and liability for personal injury, death and/or property damage, resulting from the customer's individual water system, unless caused by the negligence of the water utility.

By applying for multi-use service, and operating the same, the customer agrees:

- 15.5. To include cross-connection control device(s) in accordance with the Company's Cross-Connection Control Plan.
- 15.6. To be solely responsible for all costs and expenses relating to the installation, operation, maintenance, repair, and replacement of the customer's water system, including the fire suppression system and compliance with the Company's Cross-Connection Control Plan.
- 15.7. To ensure the customer's water system complies with the applicable requirements of the Uniform Construction Code in effect at the time of system installation, including any applicable building, plumbing, and fire protection subcodes.
- 15.8. To ensure that the customer's water system is maintained in accordance with all applicable law so as to protect against backflow, back-siphonage, and contamination of the potable water system in accordance with the Company's Cross-Connection Control Plan.
- 15.9. A water utility may terminate a customer's multi-use service for non-payment of a valid water bill for multi-use service, in accordance with the Board's rules governing discontinuance of service at N.J.A.C. 14:3-3A.6.
- 15.10. To ensure that the customer's water system is maintained in accordance with all applicable law so as to protect against backflow, back-siphonage and contamination of the potable water system in accordance with the Company's Cross-Connection Control Plan.

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STANDARD TERMS AND CONDITIONS

SPECIAL REQUIREMENTS RELATED TO WASTEWATER SERVICE

16. APPLICABLE TO USE OF SERVICE FOR:

- 16.1. Only domestic sanitary sewage will be carried and treated under Rate Schedule No. 12.
- 16.2. Grease interceptors shall be provided by the customer, at customer's expense when, in the opinion of the Company, they are necessary for the proper handling of liquid wastes containing grease or other ingredients harmful to the wastewater system or wastewater treatment plant or processes.
- The size and type of each interceptor shall be determined according to maximum volume and rate of discharge, and each separator shall be approved by the Company. No wastes other than those requiring separation shall be discharged into any interceptor.
- 16.3. Grease interceptors for major installations shall be a mechanical device which is not solely dependent upon employees for maintenance and operation.
- All interceptors shall be installed upon the lines of the customers in such a manner and location that it is accessible for inspection by the employees of the Company.

17. CHARACTER OF SERVICE:

- 17.1. Service is available at any and all times and is continuous, except as limited by Standard Terms and Conditions.

18. TERMS OF USE:

- 18.1. In accordance with the National Standard Plumbing Code adopted by the Uniform Construction Code of the State of New Jersey, no storm drainage system, sump pumps, floor or foundation drains, or French, curtain, or similar drains of a building shall be connected directly or indirectly to the sanitary drainage system. The Company adopts the above provision and prohibits the drainage of storm water into its collecting system.
- 18.2. No fixture or fixtures shall be installed in the premises of a customer in a basement or at any other point, unless the trap of the fixture is at least six (6) inches above the level of the manhole cover of the Company's main which is nearest to the connection from said customer's premises. This provision does not apply where adequate pumping facilities are installed on the premises. The Company may require the removal of any fixture which violates this provision and failure to remove such fixture within the time specified shall be cause for the Company to discontinue service and refuse further services until the offending fixture or fixtures are removed.

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STANDARD TERMS AND CONDITIONS

SPECIAL REQUIREMENTS RELATED TO WASTEWATER SERVICE (Continued)

18. TERMS OF USE (Cont'd):

- 18.3. The Company shall not be liable for any reason for any damages related to a backing up of sewerage through open traps in fixtures located in basements or otherwise or from open joints in sewer lines located in basements or elsewhere, where such traps or lines are less than six (6) inches above the level of the manhole cover of the Company's main which is nearest to the connection from the premises of the customer.
- 18.4. No industrial wastes, trade wastes, acids, alkalis, oils or any type of waste whatsoever, except that which is generally designated as domestic sanitary sewage shall be dumped into the system.
- 18.5. The limitations on wastewater discharges set forth in Exhibit A hereof (as set forth on Sheets 80 through 84) shall apply to service provided under this Tariff.
- 18.6. Any person violating the provisions of the above paragraphs 18.1 through 18.5 shall immediately discontinue such violation on the receipt of notice from the Company. In the event such violation is not discontinued within 24 hours after the service of said notice, the Company, in addition to any other remedies to which it is entitled, may disconnect the sewer from the premises whereon said violation occurs and such premises shall not be reconnected until there shall be paid to the Company all costs for excessive use of or damage to the sewage disposal plant, plus the reconnection charge stipulated in Section 9.1.3 (a).

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B.P.U. No. 1 WATER AND WASTEWATER

RATE SCHEDULE NO. 1

GENERAL WATER SERVICE - GSAPPLICABILITY:

Applicable to the use of water supplied through meters in the entire territory served by the Company. Billing for General Water Service is comprised of Consumption and Facilities charges shown below, the Purchased Water Adjustment Clause (PWAC) charge per Rate Schedule 11-A, the Distribution System Improvement Charge (DSIC) per Rate Schedule 11-B, and the Lead Service Line Replacement Charge (LSLRC) per Rate Schedule 11-C.

CHARACTER OF SERVICE:

Continuous except as limited by "Standard Terms and Conditions."

RATE:

General Water Service:

Size of Meter	<u>Consumption Charges</u>	
	Rate per Thousand	
	<u>Cubic Feet</u>	
	\$86.7288	
	<u>Facilities Charge</u>	
	Per Quarter	Per Month
5/8"	\$ 73.11	\$ 24.37
3/4"	109.74	36.58
1"	191.61	63.87
1-1/2"	383.19	127.73
2"	613.14	204.38
3"	1,149.57	383.19
4"	1,915.95	638.65
6"	3,831.84	1,277.28
8"	6,130.92	2,043.64
10"	8,813.16	2,937.72
12"	16,476.72	5,492.24

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The State of New Jersey enacted Ch. 443 of the Laws of New Jersey 1983 concerning the periodic testing of public water supplies which establishes a water tax of \$0.01 per 1,000 gallons of water. This tax is reflected and included in the above rates.

Filed pursuant to an Order of the Board of Public Utilities, State of New Jersey dated February 18, 2026 in Docket No. WR25060372.

B.P.U. No. 1 WATER AND WASTEWATER

RATE SCHEDULE NO. 1 (Continued)

GENERAL WATER SERVICE - GSTERMS OF PAYMENT:

A customer has at least twenty (20) days to pay a valid bill for service from the postmark of the bill.

Bills for metered water service are rendered on a monthly or quarterly basis.

When meters are one and one-half inches (1 ½ in.) in size or larger, or under special circumstances when smaller meters are in service, bills will be rendered monthly.

TERM:

See "Standard Terms and Conditions," Sheet No. 28 through No. 30, Paragraphs 8.1 through 8.15, inclusive.

SPECIAL PROVISIONS:

Whenever service to a customer is established or discontinued during a billing period, the facilities charge will be pro-rated on a daily basis to the date when service is established or discontinued to such customer.

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B.P.U. No. 1 WATER AND WASTEWATER

RATE SCHEDULE NO. 1-A

GENERAL WATER SERVICE - GS**(FOR FORMER CUSTOMERS OF PINELANDS WATER COMPANY)**APPLICABILITY:

Applicable to the use of water supplied through meters in the entire territory served by the Company. Billing for General Water Service is comprised of Consumption and Service charges shown below, the Purchased Water Adjustment Clause (PWAC) charge per Rate Schedule 11-A, the Distribution System Improvement Charge (DSIC) per Rate Schedule 11-B, and the Lead Service Line Replacement Charge (LSLRC) per Rate Schedule 11-C.

CHARACTER OF SERVICE:

Continuous except as limited by "Standard Terms and Conditions."

RATE:

CONSUMPTION CHARGES

For all water used	Rate per 1,000 gallons	\$	6.1694
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QUARTERLY SERVICE CHARGE

Size of Meter	Charge Per Quarter
5/8"	\$ 62.56
3/4"	93.72
1"	163.66
1 1/2"	327.26
2"	523.63

A customer with a separate irrigation meter for a lawn sprinkler system shall be charged a single service charge for a 3/4" meter, unless either meter is larger than 3/4", in which case the larger meter size will be charged.

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B.P.U. No. 1 WATER AND WASTEWATER

RATE SCHEDULE NO. 1-A (Continued)

GENERAL WATER SERVICE - GS**(FOR FORMER CUSTOMERS OF PINELANDS WATER COMPANY)**TERMS OF PAYMENT:

A customer has at least twenty (20) days to pay a valid bill for service after the Company sends it. The Company will take into consideration mailing time but reserves the right to issue a written notice of its intention to discontinue water service.

Bills for metered water are rendered on a monthly or quarterly basis. Bills may be rendered monthly when the consumption charges for the last four quarters have exceeded \$1,200.00 or when mutually agreed upon by the customer and Company.

SPECIAL PROVISIONS:

Whenever service to a customer is established or discontinued during a billing period, the facilities charge will be pro-rated on a daily basis to the date when service is established or discontinued to such customer.

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B.P.U. No. 1 WATER AND WASTEWATER

RATE SCHEDULE NO. 2

PRIVATE FIRE SERVICE - PFSAPPLICABILITY:

Applicable to customers throughout entire territory for private fire protection service. Excludes residential customers with a service line of two inches (2 in.) or less, any residential health care facility, and any rooming or boarding house (N.J.S.A. 48:19-18). Charges include the fixed rate as noted below. In accordance with Paragraph 10.4 of the "Standard Terms and Conditions," water for any use other than fire protection shall be charged at the General Water Service Rate for Consumption Charges as shown on Rate Schedule 1 and the Purchased Water Adjustment Clause (PWAC) charge shown on Rate Schedule 11-A.

CHARACTER OF SERVICE:

Continuous except as limited by "Standard Terms and Conditions."

RATE:

Sprinkler connections with hose or hydrants connected to them on private property, where such sprinkler connections and hydrants are independently metered and used for fire service only.

Size of Meter	Charge per Quarter	Charge Per Month
2"	\$ 275.65	\$ 91.88
3"	606.37	202.12
4"	1,012.27	337.42
6"	2,071.43	690.48
8"	2,965.97	988.66
10"	4,757.50	1,585.83
12"	7,034.77	2,344.92

Sprinkler connections without hose or hydrants connected to them on private property, where such sprinkler connections are independently metered and used for fire service only.

Size of Meter	Charge per Quarter	Charge Per Month
1"	\$ 91.96	\$ 30.65
2"	227.42	75.81
3"	455.34	151.78
4"	755.52	251.84
6"	1,535.54	511.85
8"	2,195.41	731.80
10"	3,515.49	1,171.83
12"	5,195.62	1,731.87

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B.P.U. No. 1 WATER AND WASTEWATER

RATE SCHEDULE NO. 2 (Continued)

PRIVATE FIRE SERVICE - PFSMINIMUM CHARGE:

None.

TERMS OF PAYMENT:

A customer has at least twenty (20) days to pay a valid bill for service from the postmark of the bill.

Bills are rendered monthly.

TERM:

See "Standard Terms and Conditions," Sheet No.28 through No. 30, Paragraphs 8.1 through 8.15, inclusive.

SPECIAL PROVISIONS:

See "Standard Terms and Conditions," Sheet No. 35, Paragraphs 10.1 through 10.7, inclusive.

Whenever service to a customer is established or discontinued during a billing period, the facilities charge will be pro-rated on a daily basis to the date when service is established or discontinued to such customer.

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B.P.U. No. 1 WATER AND WASTEWATER

RATE SCHEDULE NO. 2-A

PRIVATE FIRE SERVICE - PFS**(FOR FORMER CUSTOMERS OF PINELANDS WATER COMPANY)**APPLICABILITY:

Applicable to customers throughout the entire territory for private fire protection service. Excludes residential customers with a service line of two inches (2 in.) or less, any residential health care facility, and any rooming or boarding house (N.J.S.A. 48:19-18). Charges include the fixed rate as noted below. In accordance with Paragraph 10.4 of the "Standard Terms and Conditions," water for any use other than fire protection shall be charged at the General Water Service Rate for Consumption Charges as shown on Rate Schedule 1 and the Purchased Water Adjustment Clause (PWAC) charge shown on Rate Schedule 11-A.

CHARACTER OF SERVICE:

Continuous except as limited by "Standard Terms and Conditions."

RATE:

Sprinkler connections without hose or hydrants connected to them on private property, where such sprinkler connections are independently metered and used for fire service only.

SERVICE CHARGE		
Size of Meter	Charge Per Quarter	Charge Per Month
5/8"	\$ 62.56	\$ 20.85
3/4"	93.72	31.24
1"	163.66	54.55
1 1/2"	327.26	109.09
2"	523.63	174.54

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B.P.U. No. 1 WATER AND WASTEWATER

RATE SCHEDULE NO. 2-A (Continued)

PRIVATE FIRE SERVICE - PFS**(FOR FORMER CUSTOMERS OF PINELANDS WATER COMPANY)**TERMS OF PAYMENT:

A customer has at least twenty (20) days to pay a valid bill for service after the Company sends it. The Company will take into consideration mailing time but reserves the right to issue a written notice of its intention to discontinue water service.

Bills are rendered quarterly unless monthly as agreed by the customer and the Company.

SPECIAL PROVISIONS:

See "Standard Terms and Conditions," Sheet No. 35, Paragraphs 10.1 through 10.7, inclusive.

Whenever service to a customer is established or discontinued during a billing period, the service charge will be pro-rated on a daily basis to the date when service is established or discontinued to such customer.

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B.P.U. No. 1 WATER AND WASTEWATER

RATE SCHEDULE NO. 3

MUNICIPAL SERVICE - MSAPPLICABILITY:

Applicable to municipalities and fire districts of municipalities throughout the territory served by the Company.

CHARACTER OF SERVICE:

Continuous except as limited by "Standard Terms and Conditions."

RATE:A. ANNUAL FIRE PROTECTION CHARGES:Inch Foot Charge

Yearly charge of \$0.04705 per inch foot of distribution and transmission mains serving the municipality or fire district.

Hydrant Charge

Yearly charge of \$1,085.74 for each hydrant.

The amount of the bill will be the total of the Inch Foot Charge and the Hydrant Charge.

B. OTHER MUNICIPAL SERVICE:

Water for any use other than fire protection shall be charged at the General Water Service rate as shown on Rate Schedule No. 1 and the Purchased Water Adjustment Clause (PWAC) charge shown on Rate Schedule 11-A. Delivery to be determined by meter measurement when feasible, otherwise by Company estimate of the quantity delivered based on such factors as the diameter and length of time of the connection. Fire hydrants are not to be used for such purposes except upon the express consent of the Company in each case.

MINIMUM CHARGE:

None.

Date of Issue: June 30, 2025

Effective for service rendered on and after:
February 23, 2026

Issued by: Robert K. Fullagar, President, New Jersey Operations
485C Route 1 South, Suite 400
Iselin, New Jersey 08830-3020

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B.P.U. No. 1 WATER AND WASTEWATER

RATE SCHEDULE NO. 3 (Continued)

MUNICIPAL SERVICE - MSTERMS OF PAYMENT:

A customer has at least twenty (20) days to pay a valid bill for service from the postmark of the bill.

Bills are rendered monthly.

TERM:

Continuous until water service within municipality or municipal fire district is permanently discontinued.

SPECIAL PROVISIONS:

The number of "inch feet" is computed by multiplying the linear feet by the internal diameter in inches, of distribution and transmission mains serving a municipality on November 30 of the previous year. (For example: 100 feet of 6-inch mains is equivalent to 600 inch feet.)

The inch foot charge shall apply to all of the distribution mains, ten (10) inches in diameter or smaller, lying within the municipalities or parts of the municipalities or fire districts of municipalities supplied and to the transmission system, which includes all of the mains twelve (12) inches and larger, allocated to the population in each. In cases where parts of municipalities or fire districts are served by other public water supplies, the population will be based on those actually covered by the service of the Company.

See also "Standard Terms and Conditions," Sheet No. 36, Paragraphs 11.1 through 11.8, inclusive.

Date of Issue: June 30, 2025

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Issued by: Robert K. Fullagar, President, New Jersey Operations
485C Route 1 South, Suite 400
Iselin, New Jersey 08830-3020

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B.P.U. No. 1 WATER AND WASTEWATER

RATE SCHEDULE NO. 3-A

PUBLIC FIRE PROTECTION SERVICE - PFS**(FOR FORMER CUSTOMERS OF PINELANDS WATER COMPANY)**APPLICABLE TO USE OF SERVICE FOR:

Municipal Fire Hydrants in Southampton Township.

CHARACTER OF SERVICE:

The service to fire hydrants shall be subject to the rules and regulations of Middlesex Water Company. Such service shall be only such as the Middlesex Water Company can deliver at the time of the demand.

RATE:

\$857.16 per hydrant, per year.

TERMS:

Service shall be rendered on an annual basis from the first day of January to the next succeeding first day of January.

Service may be terminated by Southampton Township by giving notice of at least thirty (30) days that service is to be terminated.

TERMS OF PAYMENT:

A customer has at least twenty (20) days to pay a valid bill for service after the Company sends it. The Company will take into consideration mailing time but reserves the right to issue a written notice of its intention to discontinue water service.

OTHER SERVICE:

Water for any use other than fire protection shall be charged at the General Water Service rate as shown on Rate Schedule No. 1-A and the Purchased Water Adjustment Clause (PWAC) charge shown on Rate Schedule 11-A. Fire hydrants are not to be used for such purposes except upon the express consent of the Company in each case.

Date of Issue: June 30, 2025

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February 23, 2026

Issued by: Robert K. Fullagar, President, New Jersey Operations
485C Route 1 South, Suite 400
Iselin, New Jersey 08830-3020

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B.P.U. No. 1 WATER AND WASTEWATER

RATE SCHEDULE NO. 4

MISCELLANEOUS SERVICEAPPLICABILITY:

Applicable to the following classes of miscellaneous service throughout the entire territory.

CHARACTER OF SERVICE:

Continuous except as limited by "Standard Terms and Conditions."

RATE:WATER FOR BUILDING OR OTHER TEMPORARY PURPOSE

No person, other than municipal fire and Company personnel, is permitted to operate or take water from any public fire hydrant for any purpose unless except upon the express consent of the Company in each case.

Metered

Water for building or other temporary purpose will be supplied through meter and backflow prevention assembly when feasible and charged for at the General Water Service Rate, including Water Consumption and Facilities Charges.

See rates for General Water Service, Rate Schedule No. 1 on Sheet No. 45 and Sheet No. 46 and the Purchased Water Adjustment Clause (PWAC) charge shown on Rate Schedule 11-A.

Unmetered

The rates shall be the same as set forth under the General Water Service, Rate Schedule No. 1, on the basis of the Company's estimate of the volume of water to be used. Charges shall be payable in advance.

Special Provisions

Where metered service is provided, a deposit equal to the cost of the meter shall be made with the Company. The meter shall be kept safe and accessible during its use. Meter/backflow prevention assembly shall be in accordance with applicable Middlesex Water Company's standard operating procedures. The deposit, less the cost of repairs to the meter, if any, will be returned to the applicant by the Company after surrender of the meter and payment of all charges for water supplied through it.

Date of Issue: June 30, 2025

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Issued by: Robert K. Fullagar, President, New Jersey Operations
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B.P.U. No. 1 WATER AND WASTEWATER

RATE SCHEDULE NO. 4 (Continued)

MISCELLANEOUS SERVICECHARGES NOT INVOLVING USE OF WATER

- A) Resumption of service after discontinuance due to nonpayment of bills or violation of the Company's Tariff.
- | | |
|-------------------------------|---------|
| During regular business hours | \$28.00 |
| During nonbusiness hours | \$35.00 |
- B) Turn on charge – when service had been discontinued at the request of the customer for seasonal reasons when meter is not removed. During the turn off period facilities charges, including minimum or consumption charges, will not be in effect.
- | | |
|----------------|---------|
| Turn on Charge | \$31.00 |
|----------------|---------|
- Multiple meters at same location - at cost, including labor, materials, and transportation.
- C) Replacing meters generally – A utility shall not make any charge for replacing a meter where such replacement is requested by a customer, unless the meter first referred to has been in use less than two years, in which case a charge, which shall not exceed the cost of making the replacement, may be made. No charge shall be made for replacing a meter for test purposes, or for replacing a meter necessitated by a change in service characteristics which conform to the provisions of these regulations, or for replacing a defective meter, unless the defect is due to the negligence of the customer in which case a charge which shall not exceed the cost of making the replacement may be made. NJAC 14:3-4.8.
- D) Removing, repairing, and replacing damaged meters – when damaged due to negligence of customer. The Company may impose a charge on any customer who causes damage to a meter as follows:
- (1) Repair Only: Actual cost of materials used to repair the meter, the actual cost of labor required to repair and reinstall the meter, and transportation charges.
 - (2) Meter Replacement for Non-repairable Meters: Actual cost of a new meter, materials used to replace the meter, and the actual cost to install the meter, including the cost of labor required to install the meter, and transportation charges.
- E) Replacing meters after removal at the request of the customer within a period of two years of the date of its removal. The Company may impose a charge on any customer who requests a meter change within two years of the initial set of the existing meter as follows:
- (1) Actual cost of materials, other than the meter cost, used to replace the meter, the actual labor cost to install the meter, and transportation charges.

Date of Issue: June 30, 2025Effective for service rendered on and after:
February 23, 2026Issued by: Robert K. Fullagar, President, New Jersey Operations
485C Route 1 South, Suite 400
Iselin, New Jersey 08830-3020

B.P.U. No. 1 WATER AND WASTEWATER

RATE SCHEDULE NO. 4 (Continued)

MISCELLANEOUS SERVICE (Cont'd)CHARGES NOT INVOLVING USE OF WATER (Cont'd)

- F) Remote Meter Reading Equipment – A customer who requests installation of a remote meter reading device outside of the Company's normal reasonable schedule for installation of such devices, after being advised of the Company's reasonable schedule, shall pay the following charges for the installation:

All meters, sizes 5/8 inch through 10 inch with encoder registers - \$35.00

Remote meter reading devices shall remain the property of the Company. Payment by the customer for the installation of such a device shall not give the customer any ownership in the equipment so installed.

- G) Meter Testing Charges – Under certain circumstances, as provided for by this tariff, the customer is to be charged for meter testing. In those instances, the charges shall be as follows:

For 5/8 inch, 3/4 inch, and 1 inch meters - \$39.00

For 1.5 inch, 2 inch, and 3 inch meters - \$51.00

For 4 inch, 6 inch, 8 inch, and 10 inch meters - \$105.00

- H) Bad Check Charge – Should the Company receive a negotiable instrument from a customer in payment of a bill, charge, or deposit due and such instrument is subsequently dishonored or uncollectible for any reason, the Company shall charge the customer a handling charge of \$20.00 per instrument.

TERMS OF PAYMENT:

Bills for service will be rendered quarterly and computed at rates approved by the Board of Public Utilities. A customer has at least twenty (20) days from the postmark of the bill to pay a valid bill for service.

TERM:

As required to meet the class of service rendered.

SPECIAL PROVISIONS:

See "Standard Terms and Conditions."

Date of Issue: June 30, 2025

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February 23, 2026

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B.P.U. No. 1 WATER AND WASTEWATER

RATE SCHEDULE NO. 4-A

MISCELLANEOUS SERVICE**(FOR FORMER CUSTOMERS OF PINELANDS WATER COMPANY)**APPLICABILITY:

Applicable to the following types of miscellaneous service throughout the entire territory.

CHARACTER OF SERVICE:

Continuous except as limited by "Standard Terms and Conditions".

WATER FOR BUILDING OR OTHER TEMPORARY PURPOSERATE:Metered

Water for building or other temporary purpose will be supplied through meters when feasible and charged for at General Water Service Rate.

See rates for General Water Service, Rate Schedule No. 1-A, Sheet No. 47 and Sheet No. 48.

Unmetered

The rates shall be the same as set forth under the General Water Service, Rate Schedule No. 1, on the basis of the Company's estimate of the volume of water to be used. Charges shall be payable in advance.

Special Provisions

Where metered service is provided, a deposit equal to the cost of the meter shall be made with the Company. The meter shall be kept safe and accessible during its use. The deposit, less the cost of repairs to the meter, if any, will be returned to the applicant by the Company after surrender of the meter and payment of all charges for water supplied through it.

Date of Issue: June 30, 2025

Effective for service rendered on and after:
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Issued by: Robert K. Fullagar, President, New Jersey Operations
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B.P.U. No. 1 WATER AND WASTEWATER

RATE SCHEDULE NO. 4-A (Continued)

MISCELLANEOUS SERVICE**(FOR FORMER CUSTOMERS OF PINELANDS WATER COMPANY)**CHARGES NOT INVOLVING USE OF WATER:RATE:

Resumption of service after discontinuance due to nonpayment of bills or violation of the Company's Tariff.

During regular business hours \$40.00

During nonbusiness hours \$50.00

A utility shall not make any charge for replacing a meter where such replacement is requested by a customer, unless the meter first referred to has been in use less than two years in which case a charge, which shall not exceed the cost of making the replacement, may be made. No charge shall be made for replacing a meter for test purposes, or for replacing a meter necessitated by a change in service characteristics which conform to the provisions of these regulations, or for replacing a defective meter, unless the defect is due to the negligence of the customer in which case a charge which shall not exceed the cost of making the replacement may be made.

Replacing meters within a period of one year at the request of the customer.

$\frac{5}{8}$ inch and $\frac{3}{4}$ inch meters \$52.00

1-inch and over – At cost, including labor, materials and transportation

Meter repair is not to exceed the costs that the Company would incur for its purchase of a new meter.

Multiple meters at same location – at cost, including labor and materials.

Removing and replacing meters damaged due to negligence of customer, including frozen and broken meters.

$\frac{5}{8}$ inch meters \$60.00

$\frac{3}{4}$ inch meters \$72.00

1-inch meters \$84.00

Over 1 inch – At cost, including labor, materials and transportation. Meter repair is not to exceed the costs that the Company would incur for its purchase of a new meter.

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Issued by: Robert K. Fullagar, President, New Jersey Operations
485C Route 1 South, Suite 400
Iselin, New Jersey 08830-3020

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(FOR FORMER CUSTOMERS OF PINELANDS WATER COMPANY)

CHARGES NOT INVOLVING USE OF WATER (Cont'd):

RATE (Cont'd):

Turn off charge	\$40.00
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Multiple meters at same location - at cost including labor, materials and transportation.

Turn on charge	\$40.00
----------------	---------

Multiple meters at same location - at cost including labor, materials and transportation.

Bad check charge – should the Company receive a negotiable instrument from a customer in payment of a bill, charge, or deposit due and such instrument is subsequently dishonored or uncollectible for any reason, the Company shall charge the customer a handling charge of \$25.00 per instrument.

Meter testing charge – where the customer is to be charged for meter testing as provided for by this tariff, the charges shall be as follows:

For meter sized up to 2 inches \$60.00

Over 2 inches – At cost, including labor, materials and transportation.

TERM:

As required to meet the class of service rendered.

TERMS OF PAYMENT:

A customer has at least twenty (20) days to pay a valid bill for service after the Company sends it. The Company will take into consideration mailing time but reserves the right to issue a written notice of its intention to discontinue water service.

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Issued by: Robert K. Fullagar, President, New Jersey Operations
485C Route 1 South, Suite 400
Iselin, New Jersey 08830-3020

B.P.U. No. 1 WATER AND WASTEWATER

RATE SCHEDULE NO. 4-A (Continued)

MISCELLANEOUS SERVICE**(FOR FORMER CUSTOMERS OF PINELANDS WATER COMPANY)**CHARGES NOT INVOLVING USE OF WATER (Cont'd):SPECIAL PROVISIONS:

See "Standard Terms and Conditions."

UNAUTHORIZED WATER USEAPPLICABILITY:

Applicable when the Company has determined the unauthorized use of potable water from the Company water system by any party, including, but not limited to customers and/or other entities or personnel.

CHARACTER OF SERVICE:

Unauthorized and used without knowledge of the Company at the time of the unauthorized usage. This can be unauthorized use of water through Fire Hydrant use, or other connection to the Company water system.

CHARGES FOR UNAUTHORIZED WATER USERATE:

All unauthorized usage is unmetered. Meters that may be used by unauthorized users are not recognized by the Company and may not be considered in determining the amount of water used. The Company will have the authority to estimate usage based on its records, observations and judgement.

In addition to any legal action that may be initiated by the Company and/or any criminal action initiated by the appropriate governmental authority, the following charges are in effect for unauthorized use of water, consisting of an incident charge plus a volumetric charge:

Charge per incident: \$1,000 for the first incident; increasing in increments of \$1,000 for each successive incident, without limit.

Volumetric Charge: \$1.00 per gallon of water used, as determined by the Company.

SPECIAL PROVISIONS:

See "Standard Terms and Conditions."

Date of Issue: June 30, 2025

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Issued by: Robert K. Fullagar, President, New Jersey Operations
485C Route 1 South, Suite 400
Iselin, New Jersey 08830-3020

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B.P.U. No. 1 WATER AND WASTEWATER

RATE SCHEDULE NO. 5

SERVICE UNDER CONTRACT - SCAPPLICABILITY:

Applicable to service provided under special agreements. Such special agreements are available to customers that meet criteria as specified by the Board of Public Utilities and such agreements will be filed with the Board on a case-by-case basis.

Charges for Service Under Contract includes the fixed rate as noted below and the Purchased Water Adjustment Clause (PWAC) charge shown on Rate Schedule 11-A.

CHARACTER OF SERVICE:

Continuous except as limited by "Standard Terms and Conditions."

RATE:

All water used shall be charged at the rate of \$3,353.54 per million gallons.

TERMS OF PAYMENT:

Bills will be rendered monthly.

A customer has at least twenty (20) days from the postmark on the bill to pay a valid bill for service.

SPECIAL PROVISIONS:

As provided under special agreements.

Date of Issue: June 30, 2025

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Issued by: Robert K. Fullagar, President, New Jersey Operations
485C Route 1 South, Suite 400
Iselin, New Jersey 08830-3020

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B.P.U. No. 1 WATER AND WASTEWATER

RATE SCHEDULE NO. 6

SPECIAL CONTRACT SERVICE - SCSAPPLICABILITY:

Applicable to water treatment and pumping services provided to customers under special agreements at the option of the Company.

CHARACTER OF SERVICE:

Continuous except as limited by "Standard Terms and Conditions."

RATE:

All water used shall be charged at the rate of \$2,371.24 per million gallons.

TERMS OF PAYMENT:

Bills will be rendered monthly.

A customer has at least twenty (20) days from the postmark on the bill to pay a valid bill for service.

SPECIAL PROVISIONS:

As provided under special agreements.

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February 23, 2026

Issued by: Robert K. Fullagar, President, New Jersey Operations
485C Route 1 South, Suite 400
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B.P.U. No. 1 WATER AND WASTEWATER

RATE SCHEDULE NO. 7

TRANSMISSION SERVICE SOUTH RIVER BASIN – TR-SRBAPPLICABILITY:

Applicable to water transmission service to the South River Basin area provided to customers under special agreements at the option of the Company.

CHARACTER OF SERVICE:

Continuous except as limited by "Standard Terms and Conditions."

RATE:

All water used shall be charged at the combined rate of \$1,651.42 per million gallons for transmission plus the rate for Service Under Contract as provided in Rate Schedule No. 5.

TERMS OF PAYMENT:

As provided by contract.

Bills to be rendered monthly.

A customer has at least twenty (20) days from the postmark on the bill to pay a valid bill for service.

SPECIAL PROVISIONS:

As provided under special agreements.

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Issued by: Robert K. Fullagar, President, New Jersey Operations
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B.P.U. No. 1 WATER AND WASTEWATER

RATE SCHEDULE NO. 8

TRANSMISSION SERVICE – NORTHEAST SECTORAPPLICABILITY:

Applicable to water transmission service to the Northeast area provided to customers under special agreements at the option of the Company.

CHARACTER OF SERVICE:

Continuous except as limited by "Standard Terms and Conditions."

RATE:

All water used shall be charged at the combined rate of \$1,771.14 per million gallons for transmission plus the rate for Service Under Contract as provided in Rate Schedule No. 5.

TERMS OF PAYMENT:

As provided by contract.

Bills to be rendered monthly.

A customer has at least twenty (20) days from the postmark on the bill to pay a valid bill for service.

SPECIAL PROVISIONS:

As provided under special agreements.

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February 23, 2026

Issued by: Robert K. Fullagar, President, New Jersey Operations
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B.P.U. No. 1 WATER AND WASTEWATER

RATE SCHEDULE NO. 9

RESIDENTIAL WATER SERVICE

(FOR FORMER CUSTOMERS OF BAYVIEW WATER COMPANY)

RESIDENTIAL WATER SERVICE

Applicable to Use of Service for:	All water supplied to Residential Customers in territory served by the Company.
Character of Service:	Continuous, (unmetered service) except as limited by "Standard Terms and Conditions."
Fixed Annual Charge:	\$525.84 per connection. When service has been discontinued at the request of the customer for seasonal reasons, there will be no change to the Fixed Annual Charge.
Terms of Payment:	Bills will be rendered at least once in each calendar quarter. A customer has at least 20 days from the postmark on the bill to pay a valid bill for service.

Date of Issue:	June 30, 2025	Effective for service rendered on and after:
		February 23, 2026
Issued by:	Robert K. Fullagar, President, New Jersey Operations 485C Route 1 South, Suite 400 Iselin, New Jersey 08830-3020	

The State of New Jersey enacted Ch. 443 of the Laws of New Jersey 1983 concerning the periodic testing of public water supplies which established a water tax. Non-metered charges are determined by this Company's previous annual purchased/diverted water (with a 20% allowance for unaccounted for water) divided by the number of customers and applied to each customer at the rate of \$0.01 per 1,000 gallons. This tax is reflected and included in the above rates.

Filed pursuant to an Order of the Board of Public Utilities, State of New Jersey dated February 18, 2026 in Docket No. WR25060372.

B.P.U. No. 1 WATER AND WASTEWATER

RATE SCHEDULE NO. 10

COMMERCIAL WATER SERVICE

(FOR FORMER CUSTOMERS OF BAYVIEW WATER COMPANY)

RESIDENTIAL WATER SERVICE

Applicable to Use of Service for:	All water supplied to Commercial Customers in territory served by the Company.
Character of Service:	Continuous, (unmetered service) except as limited by "Standard Terms and Conditions."
Fixed Annual Charge:	\$686.68 per connection. When service has been discontinued at the request of the customer for seasonal reasons, there will be no change to the Fixed Annual Charge.
Terms of Payment:	Bills will be rendered at least once in each calendar quarter. A customer has at least 20 days from the postmark on the bill to pay a valid bill for service.

Date of Issue:	June 30, 2025	Effective for service rendered on and after:
		February 23, 2026
Issued by:	Robert K. Fullagar, President, New Jersey Operations 485C Route 1 South, Suite 400 Iselin, New Jersey 08830-3020	

The State of New Jersey enacted Ch. 443 of the Laws of New Jersey 1983 concerning the periodic testing of public water supplies which established a water tax. Non-metered charges are determined by this Company's previous annual purchased/diverted water (with a 20% allowance for unaccounted for water) divided by the number of customers and applied to each customer at the rate of \$0.01 per 1,000 gallons. This tax is reflected and included in the above rates.

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B.P.U. No. 1 WATER AND WASTEWATER

RATE SCHEDULE NO. 11-A

GENERAL WATER SERVICE - GSPURCHASED WATER ADJUSTMENT CLAUSE (PWAC) CHARGESAPPLICABILITY:

Applicable to customers throughout the territory served by the Company.

CHARACTER OF SERVICE:

Continuous except as limited by "Standard Terms and Conditions."

RATE:

The PWAC charge will be made to recover the increased purchased water costs incurred by the Company and is in addition to Rate Schedules No. 1, No. 1-A, No. 2, No. 2-A, No. 3, No. 3-A, No. 4, No. 4-A, and No. 5. This charge is assessed per thousand cubic feet or per million gallons.

Rate per thousand cubic feet: \$0.0000

Rate per million gallons: \$00.00

Date of Issue: June 30, 2025

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February 23, 2026

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485C Route 1 South Suite 400
Iselin, New Jersey 08830-3020

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B.P.U. No. 1 WATER AND WASTEWATER

RATE SCHEDULE NO. 11-B

DISTRIBUTION SYSTEM IMPROVEMENT CHARGE (DSIC)APPLICABILITY:

Applicable to customers throughout entire territory for general metered and private fire protection service connections.

CHARACTER OF SERVICE:

Continuous except as limited by "Standard Terms and Conditions."

RATE:

DSIC will be assessed based on the size of the customer meter. The DSIC rate is in addition to Rate Schedules No. 1, No. 1-A, No. 2, and No. 2-A.

GENERAL METERED AND PRIVATE FIRE PROTECTION SERVICE

<u>Size of Meter</u>	<u>Charge Per Quarter</u>	<u>Charge Per Month</u>
5/8"	\$ 0.00	\$ 0.00
3/4"	0.00	0.00
1"	0.00	0.00
1-1/2"	0.00	0.00
2"	0.00	0.00
3"	0.00	0.00
4"	0.00	0.00
6"	0.00	0.00
8"	0.00	0.00
10"	0.00	0.00
12"	0.00	0.00

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B.P.U. No. 1 WATER AND WASTEWATER

RATE SCHEDULE NO. 11-C

LEAD SERVICE LINE REPLACEMENT CHARGE (LSLRC)APPLICABILITY:

Applicable to customers throughout entire territory for general metered and private fire protection service connections.

CHARACTER OF SERVICE:

Continuous except as limited by "Standard Terms and Conditions."

RATE:

LSLRC will be assessed based on the size of the customer meter. The LSLRC rate is in addition to Rate Schedules No. 1, No. 1-A, No. 2, and No. 2-A.

GENERAL METERED AND PRIVATE FIRE PROTECTION SERVICE

<u>Size of Meter</u>	<u>Charge Per Quarter</u>	<u>Charge Per Month</u>
5/8"	\$ 1.44	\$ 0.48
3/4"	2.16	0.72
1"	3.60	1.20
1-1/2"	7.23	2.41
2"	11.55	3.85
3"	21.66	7.22
4"	36.09	12.03
6"	72.15	24.05
8"	115.47	38.49
10"	165.96	55.32
12"	310.29	103.43

Date of Issue: July 24, 2025

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February 23, 2026

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Iselin, New Jersey 08830-3020

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B.P.U. No. 1 WATER AND WASTEWATER

RATE SCHEDULE NO. 11-D

MULTI-DISTRICT LITIGATION LIMITED TERM SUR-CREDIT

APPLICABILITY:

Applicable to customers throughout entire territory for general metered service otherwise billed under Rate Schedule 1, General Water Service.

CHARACTER OF SERVICE:

Continuous except as limited by "Standard Terms and Conditions."

RATE:

MDL Sur-credit will be included on customer bills based on the size of the customer meter. The MDL Sur-credit rate is in addition to Rate Schedules No. 1.

TERM:

The MDL Sur-credit is effective for four quarterly billing periods or twelve monthly billing periods beginning on the effective date of service and will there after expire.

GENERAL METERED SERVICE

<u>Size of Meter</u>	<u>Charge Per Quarter</u>	<u>Charge Per Month</u>
5/8"	\$ (5.64)	\$ (1.88)
3/4"	(8.43)	(2.81)
1"	(13.98)	(4.66)
1-1/2"	(28.05)	(9.35)
2"	(44.94)	(14.98)
3"	(84.30)	(28.10)
4"	(140.55)	(46.85)
6"	(281.25)	(93.75)
8"	(450.06)	(150.02)
10"	(647.01)	(215.67)
12"	(1,209.75)	(403.25)

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Iselin, New Jersey 08830-3020

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B.P.U. No. 1 WATER AND WASTEWATER

RATE SCHEDULE NO. 11-E

(RESERVED FOR FUTURE USE)

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B.P.U. No. 1 WATER AND WASTEWATER

RATE SCHEDULE NO. 12

GENERAL SERVICE**(FOR FORMER CUSTOMERS OF PINELANDS WASTEWATER COMPANY)**APPLICABILITY:

Applicable to the use of service for private dwellings occupied by a single-family unit.

RATE:Quarterly Service Charge

\$149.10 for each quarter of the year.

Volumetric Charge: for all water discharged to the sewer (based on metered water consumption).

Rate per 1,000 gallons: \$11.3308

TERMS:

- A) Billing shall be based on the Quarterly Service Charge plus Volumetric Charge for such period.
- B) Whenever service to a customer is established or discontinued during a billing period, the service charge will be pro-rated on a daily basis to the date when service is established or discontinued to such customer.
- C) In the event the Services Charges then due are not paid at least twenty (20) days after the postmark date indicated on the said notice N.J.A.C. 14:3-3A.3(b), the Company may cause the Sewer Connection of such premises to be disconnected and such premises may not again use the facilities of the system until full payment or, if a residential customer is presently unable to do so, the Company shall make a good faith effort to enter into a deferred payment agreement, in accordance with N.J.A.C. 14:3-7.7.

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B.P.U. No. 1 WATER AND WASTEWATER

RATE SCHEDULE NO. 12 (Continued)

GENERAL SERVICE**(FOR FORMER CUSTOMERS OF PINELANDS WASTEWATER COMPANY)**TERMS (Continued):

- D) Service shall be terminated on the request of any customer on notice of at least ten (10) days to the Company.
- E) No industrial or commercial customers shall be permitted to connect to the Company's system under this Rate Schedule (see Rate Schedule No. 14).
- F) If the Company considers it possible that any high strength effluent is to be discharged to the Company's system, the discharge shall be evaluated and considered for authorized discharge under a Company issued Industrial Discharge Permit with specific requirements defined for discharge, if allowed. The Company shall be permitted to sample and test the strength of the effluent on a frequency and method determined acceptable by the Company. If a composite 24-hour sample shows either suspended solids (SS) or Biochemical Oxygen Demand (BOD) exceeding 300, or any other compound identified by the Company as a concern, then the Company shall, at the customer's expense, install a separate flow meter (or use water consumption as a flow measure) and the customer shall pay to the Company surcharges as determined appropriate. For SS or BOD exceedances the surcharge is calculated as follows:

$$\text{Surcharge} = \text{Rate} / 1,000 \text{ Gallons} \times \frac{\text{Actual BOD}}{300} \times \frac{\text{Actual SS}}{300}$$

If the actual BOD is less than 300, then 300 shall be used as the Actual BOD for the purposes of this surcharge formula. If the actual SS is less than 300, then 300 shall be used as the Actual SS for the purposes of this surcharge formula

- G) Water used through and measured by Irrigation meters will not be used to compute the Volumetric Charge for wastewater service.
- H) Disposable wipes of any kind (disinfection wipes or flushable wipes), or other products not intended for wastewater system use, are not permitted to be disposed of in the wastewater system.

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B.P.U. No. 1 WATER AND WASTEWATER

RATE SCHEDULE NO. 13

SERVICE UNDER CONTRACT**(FOR FORMER CUSTOMERS OF PINELANDS WASTEWATER COMPANY)**APPLICABILITY:

Applicable to wastewater service provided to customers under special agreements at the option of the Company.

RATE:

\$18.6366 per 1,000 gallons.

An additional fee of \$15.81 per month for each unit connected to the Township's collection system that has a garbage disposal installed within it.

TERMS OF PAYMENT:

A customer has at least twenty (20) days to pay a valid bill for service after the Company sends it. Bills will be rendered monthly.

SPECIAL PROVISIONS:

As provided under special agreements.

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B.P.U. No. 1 WATER AND WASTEWATER

RATE SCHEDULE NO. 14

GENERAL SERVICE – OTHER**(FOR FORMER CUSTOMERS OF PINELANDS WASTEWATER COMPANY)**APPLICABILITY:

Applicable to the use of service for buildings other than private dwellings occupied by a single-family unit.

RATE:

\$18.6366 per 1,000 gallons, but not less than \$302.07 per equivalent unit per quarter.

Usage shall be based on water meter readings of non-irrigation water usage, wastewater meter readings, if available, or estimate based on usage of similar buildings.

TERMS:

- (a) Whenever service to a customer is established or discontinued during a billing period, the service charge will be pro-rated on a daily basis to the date when service is established or discontinued to such customer.
- (b) In the event of non-payment of the Service Charge within thirty (30) days after same is due, in addition to other remedies provided in this Tariff, the Company may cause a notice to be served upon the occupant of the premises of the Company's intention to disconnect the Sewer Connection to such premises. In the event the Service Charges then due are not paid within ten (10) days from the service of said notice, the Company may cause the Sewer Connection of such premises to be disconnected and such premises may not again use the facilities of the system until full payment has been made of all arrears on account of the Service Charges and all charges incurred in disconnecting and reconnecting the occupant's connection.
- (c) Service shall be terminated on the request of any customer on notice of at least ten (10) days to the Company.

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B.P.U. No. 1 WATER AND WASTEWATER

RATE SCHEDULE NO. 14 (Continued)

GENERAL SERVICE – OTHER**(FOR FORMER CUSTOMERS OF PINELANDS WASTEWATER COMPANY)**TERMS (Continued):

- (d) No commercial or industrial customers shall be permitted to connect to the Company's system under this Rate Schedule except pursuant to the following paragraph (e).
- (e) If the Company considers it possible that any commercial, industrial, or other high strength effluent, including high-strength restaurant effluent, is to be discharged to the Company's system, the discharge shall be evaluated and considered for authorized discharge under a Company issued Industrial Discharge Permit with specific requirements defined for discharge, if allowed. The Company shall be permitted to sample and test the strength of the effluent on a frequency and method determined acceptable by the Company. If a composite 24-hour sample shows either suspended solids (SS) or Biochemical Oxygen Demand (BOD) exceeding 300, or any other compound identified by the Company as a concern, then the Company shall, at the customer's expense, install a separate flow meter (or use water consumption as a flow measure) and the customer shall pay to the Company a surcharge as determined appropriate. For SS or BOD exceedances the surcharge is calculated as follows:

$$\text{Surcharge} = \text{Rate} / 1,000 \text{ Gallons} \times \frac{\text{Actual BOD}}{300} \times \frac{\text{Actual SS}}{300}$$

If the actual BOD is less than 300, then 300 shall be used as the Actual BOD for the purposes of this surcharge formula. If the actual SS is less than 300, then 300 shall be used as the Actual SS for the purposes of this surcharge formula

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B.P.U. No. 1 WATER AND WASTEWATER

RATE SCHEDULE NO. 15

MISCELLANEOUS SERVICE**(FOR FORMER CUSTOMERS OF PINELANDS WASTEWATER COMPANY)**APPLICABILITY:

Applicable to the following types of miscellaneous service throughout the entire territory.

CHARACTER OF SERVICE:

Continuous except as limited by "Standard Terms and Conditions."

BAD CHECK CHARGE:

Should the Company receive a negotiable instrument from a customer in payment of a bill, charge, or deposit due and such instrument is subsequently dishonored or uncollectible for any reason, the Company shall charge the customer a handling charge of \$20.00 per instrument.

TERMS OF PAYMENT:

A customer has at least twenty (20) days to pay a valid bill for service after the Company sends it. The Company will take into consideration mailing time but reserves the right to issue a written notice of its intention to discontinue water service.

TERM:

As required to meet the class of service rendered.

SPECIAL PROVISIONS:

See "Standard Terms and Conditions."

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B.P.U. No. 1 WATER AND WASTEWATER

EXHIBIT A

LIMITATIONS ON WASTEWATER DISCHARGES**(FOR FORMER CUSTOMERS OF PINELANDS WASTEWATER COMPANY)**

No person shall discharge directly or indirectly into the system, any wastewater the characteristics of which do not conform to the concentration limits prescribed herein, or to other objectionable material or substances as specified in this schedule, except upon written approval by the Company and upon such terms and conditions as may be established by the Company in the acceptance of the wastewater.

SECTION 1.0:

No person shall discharge or permit the discharge or infiltration into the system of any of the following:

- a) Any liquid having a temperature higher than 150 degrees (65 degrees C.) or heat in such amounts which will inhibit biological activity in the Publicly Owned Treatment Works ("POTW") resulting in Interference, but in no case heat in such quantities that the temperature at the POTW Treatment Plant exceeds 40 degrees C. (104 degrees F.) unless the State, upon request of the Company, approves an alternate limit.
- b) Any liquid containing fats, wax, grease, or oils, whether emulsified or not, in excess of 100 mg/1 or containing substances which may solidify or become viscous at temperatures between 32 degrees F. and 150 degrees F. (0 degrees C. and 65 degrees C.).
- c) Any water or wastes that contain hydrogen sulfide in sufficient quantity to cause damage or excessive odor within the wastewater treatment system.
- d) Any residue from petroleum storage, refining or processing fuel or lubrication oil, gasoline, Naphtha, Benzene, or other explosive or inflammable liquids, solids, or gases in such concentrations which would cause or potentially cause an explosive, flammable, or other hazardous condition.

Any substance that may:

- a) Cause interference with the metering of wastewater.
- b) Pass through to the receiving waters without being effectively treated at the wastewater treatment processes.

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B.P.U. No. 1 WATER AND WASTEWATER

EXHIBIT A (Continued)

LIMITATIONS ON WASTEWATER DISCHARGES**(FOR FORMER CUSTOMERS OF PINELANDS WASTEWATER COMPANY)**

Any solid or viscous substance in quantities or of such size capable of causing obstruction to the flow in sewers such as, but not limited to, mud, straw, metal, rags, glass tar, plastics, wood and shavings.

Any solid or viscous substances in quantities or of such size capable of causing an interference with the proper operation of the system such as, but not limited to, ashes, cinders, sand, feathers, unground garbage, whole blood, paunch manure, hair and fleshing, entrails, paper or plastic containers, etc., either whole or ground by garbage grinders.

Any garbage that has not been properly shredded to a degree that all particles can be carried freely under the flow conditions normally prevailing in public sewers. Particles greater than one-half (1/2) inch in any dimension are prohibited.

Any pollutant that will cause corrosive damage or hazard to structures, equipment, or personnel of the wastewater facilities, but in no case discharges having a pH lower than 5.0 Standard Units or greater than 9.0 Standard Units.

Any radioactive waste or isotope of such half-life or concentration as to be in excess of that permitted by appropriate regulatory agencies having control over their use or in such quantity as to cause damage or hazard to structures, equipment, and personnel of the Company.

Any waste containing noxious or malodorous solids, liquids, or gases that on their own or by interaction with other waste are capable of creating a hazard to life or a public nuisance that may be sufficient to prevent entry into a sewer for its maintenance and repair.

Any unpolluted waters e.g. (stormwater, surface water, groundwater, roof runoff, cooling drainage) to the wastewater treatment system.

Any non-contact cooling water or unpolluted industrial process waters to the wastewater treatment system unless specifically allowed by the Company.

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B.P.U. No. 1 WATER AND WASTEWATER

EXHIBIT A (Continued)

LIMITATIONS ON WASTEWATER DISCHARGES**(FOR FORMER CUSTOMERS OF PINELANDS WASTEWATER COMPANY)**

Constitute a rate of discharge sufficient to be classified as a “slug discharge,” or containing such concentrations or quantities of pollutants that would cause an interference to the wastewater treatment system.

Any water or wastes containing toxins or pollutants in sufficient quantity and/or concentration to cause injury, damage or hazard to personnel, structures or equipment, or interfere with the wastewater treatment system or any portion of the liquid or solids treatment or handling processes, or that will pass through the wastewater treatment system in such condition that it will not achieve State, Federal or other existing requirements for the effluent or for the receiving waters.

Any material which exerts or causes:

- a) Unusual concentration of inert suspended solids (such as, but not limited to, Fuller’s earth, lime slurries and lime residues) or of dissolved solids (such as, but not limited to, sodium chloride and sodium sulfate).
- b) Any water or wastes containing dyes, pigments or other colored substances that will not be removed in the wastewater treatment system and will interfere with effluent color or turbidity measurements.
- c) Unusual Biochemical Oxygen Demand (BOD), Chemical Oxygen Demand (COD), or chlorine requirements in such quantities as to constitute an unacceptable load on the wastewater treatment works.

SECTION 1.0:

No person shall dispose of wastes from septic tanks, cesspools, or other sources of waste to the system without the prior written approval of the Company and in accordance with all conditions imposed by the Company on such disposal.

SECTION 1.2:

No person shall uncover or make any unauthorized connection or alteration or otherwise disturb any element of the system without the prior written approval of the Company.

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B.P.U. No. 1 WATER AND WASTEWATER

EXHIBIT A (Continued)

LIMITATIONS ON WASTEWATER DISCHARGES**(FOR FORMER CUSTOMERS OF PINELANDS WASTEWATER COMPANY)**SECTION 1.3:

Connections to the system shall be designed and constructed to conform to the requirement of all applicable State and local building and plumbing codes. All such connections shall be made gas-tight and water-tight and shall be subject to the inspection and approval of the Company.

SECTION 1.4:

No person shall discharge into the system any waters or wastes having the following characteristics without the prior review and approval of the Company:

- a) A five-day BOD concentration greater than three hundred (300) parts per million, or
- b) A suspended solids concentration in excess of three hundred (300) parts per million, by weight, or
- c) Any new source significant indirect user (SIU) as defined by N.J.S.A. 58:10A-6 and N.J.A.C. 7:14A-12.1.

SECTION 1.5:

No person shall discharge to the system any liquids containing toxic solids, liquids or gases in sufficient quantity, either single or by interaction with other wastes, to injure or interfere with any wastewater treatment process, constitute a hazard to humans or animals, create a public nuisance, prevent the attainment of effluent limitations as imposed by any State or Federal regulatory agency, or create any hazard in the effluent of the wastewater treatment plant or the receiving waters.

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B.P.U. No. 1 WATER AND WASTEWATER

EXHIBIT A (Continued)

LIMITATIONS ON WASTEWATER DISCHARGES**(FOR FORMER CUSTOMERS OF PINELANDS WASTEWATER COMPANY)**SECTION 1.6:

The concentration in wastewater of any of the following substances shall be limited to the stated maximum concentrations in order to be acceptable for discharge to the system:

PARAMETERS	DISCHARGE LIMITATIONS	
	MONTHLY AVERAGE (MG/L)	DAILY MAXIMUM (MG/L)
Arsenic (as AS)	2.00	2.00
Boron (as BO)	1.00	1.00
Cadmium (as Cd)	0.26	0.69
Chromium (Total)	0.23	0.23
Copper (as Cu)	0.36	1.00
Cyanide (Total)	1.00	1.00
Iron (as Fe)	5.00	5.00
Lead (as Pb)	0.40	0.60
Mercury (as Hg)	0.01	0.04
Nickel (as Ni)	0.36	0.36
Silver (as Ag)	0.24	0.43
Zinc	2.20	2.20
MBAS	10.00	10.00
Phenol	0.04	0.04
Total Solids	1,300	1,300

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