



## WELCOME PINWOOD ACRES CUSTOMERS

Dear Customer,

**We are delighted to welcome you to Tidewater Utilities!** Established in 1964, Tidewater has proudly provided safe, reliable drinking water to Delaware residents and businesses for over 60 years. As southern Delaware's premier water company, we deliver water that meets all federal and state standards, backed by:

- Responsive customer service
- Professional, licensed staff headquartered in Dover
- A 24/7 emergency operations center
- Multiple payment options
- Protection plans for water, sewer, and plumbing lines

To help answer any questions, we invite you to join us for a **New Customer Information Session**:

**DATE:** Tuesday, February 17, 2025

**TIME:** 5:00 pm

**LOCATION:** Cheswold Volunteer Fire Company, 371 Main Street, Cheswold, DE 19936

To receive important and automated alerts regarding planned and emergency system outages, please contact Tidewater Utilities and provide us with your mobile/home phone number and email address.

**Tidewater's Customer Support**

**Phone:** 877-720-9272

**Email:** [csmwvc@middlesexwater.com](mailto:csmwvc@middlesexwater.com)

Thank you for the opportunity to serve you and the Pinewood Acres community. We look forward to many years of partnership!

Sincerely,

A handwritten signature in black ink that reads "Bruce E. Patrick".

Bruce E. Patrick, P.E., MBA  
President, Tidewater Utilities, Inc.