



**PARTNERING
WITH YOU**

The Experts for your Water
and Wastewater Needs

**OPERATION
SOLUTIONS
SERVICES**

WE OFFER

SPECIALIZATIONS

We specialize in regulated and non-regulated services including but not limited to the following:

- Municipal Owned Systems
- County Owned Systems
- Government Owned Systems
- Private Developer Owned Systems
- Community Owned Systems

**CONTACT
US TODAY**

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WATER & WASTEWATER EXPERTS

- Contract Operations Services
- Water Quality Analysis
- Leak Detection Coordination
- Instrumentation Upgrades
- Flow Testing
- Fire Hydrant Maintenance
- Disinfection By-Product Compliance
- Lead & Copper Compliance
- Inspect & Repair Infrastructure
- New Service Installation
- Generator Service
- Pump Station O&M
- 24/7 Emergency Response
- Preventative Maintenance
- Water System Acquisition

FIRE HYDRANT INSPECTION

Free Fire Hydrant Inspection & Process
Analysis of Treatment System





Expanding Trusted Partnerships for Reliable Water Service



Strengthening Service Through Partnership

The Town of Ocean View has officially completed the sale of its water distribution system to Tidewater Utilities, Inc. (a Middlesex Water Company subsidiary) — marking another important milestone in our shared commitment to delivering safe, reliable, and high-quality water service.

“The sale of the Ocean View water distribution system to Tidewater Utilities presents benefits to the Town in several ways. First and foremost, it ensures rate equity to our former water customers as Tidewater is subject to the regulations of the Delaware Public Service Commission. It also provides the opportunity to eliminate all water utility debt twenty-two years in advance and it eliminates all inherent concerns for our lack of oversight of a fully outsourced water utility. Likewise, Tidewater, a trusted partner to the Town for many years, will enhance customer service options to our former customers.”

— Carol Houck, Town Manager, Town of Ocean View

Our Promise

As part of the Middlesex Water family customers can expect:

- Continued safe, reliable water service
- Responsive customer care and expanded online service options
- Infrastructure investment to support future growth and system resilience

Why Communities Choose Us

Middlesex Water Maryland (MWC) and its subsidiaries, including Tidewater Utilities, have been helping communities deliver clean, dependable water for over a century. We take pride in being a stable, community-focused utility partner.

Our Track Record of Success:

- Successfully integrated multiple water systems across New Jersey, Delaware, and Maryland, enhancing service reliability and efficiency.
- Over 125 years of water system operations and service experience.
- Over 185 years of team expertise in water utility management and customer service.
- Trusted by municipalities to manage water systems with transparency, compliance, and care.

Invested in the Communities We Serve

We're more than just a utility, we're your neighbors. MWC and its subsidiaries proudly support the communities where we live and work through year-round service and philanthropy.

Community Involvement Highlights:

- Annual donations of \$45,000 to the Delaware Food Bank through our charity golf tournament.
- Classroom visits and community events to educate students on water stewardship.
- Contributions to local fire departments for essential water equipment.
- Adopt-A-Highway cleanups and environmental stewardship programs.